



Hon Alan Tudge MP
Assistant Minister to the Prime Minister
Assistant Minister for Social Services

MEDIA RELEASE

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NATIONAL CARER GATEWAY LAUNCHED

The Assistant Minister for Social Services, Alan Tudge MP, today launched Carer Gateway making it easier for carers to access practical information and advice and connect with services in their local area.

Carer Gateway comprises a national telephone service, website and an interactive service finder to help carers locate their nearest existing support services.

The Federal Government has committed \$33.7 million, over four years, to deliver Carer Gateway as the first step of the Integrated Plan for Carer Support Services.

The current service system for carers is complex, fragmented and difficult to navigate, meaning carers cannot find the assistance they need. Carer Gateway provides carers with a central information gateway, making it easier to find the right services and support to assist them in their caring role.

Mr Tudge said the new Carer Gateway would make a real difference to the way carers access support, and it would also help to reach out to carers who might not currently identify as carers or know that support is available to them.

“Many carers do not have the time to go searching across multiple sites for reliable information on how to access local respite services or social support.

“Now carers will have an easy to access gateway to help connect them with the existing local services they need.

“Carer Gateway is the first step toward an integrated carer support service,” said Mr Tudge.

Carers can call 1800 422 737, Monday to Friday between 8am and 6pm, and speak to a helpful and professional Australian-based team who can help with information, and provide links to local services.

Go to www.carergateway.gov.au to find out more.

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