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Adelaide PHN Closure Period

The Adelaide PHN office will be closed from Thursday the 22nd December and will re-open on Monday 9th January 2017.

The Adelaide PHN Team would like to wish everyone a safe and happy holiday.



Hello everyone

I am very sure I am not the only one wondering where this year has gone! With all around us counting down the last working days till the Christmas break (including me!) here at the APHN we have also spent some time reflecting on what we have achieved this year and what we might need to tweak, to ensure 2017 is an inspirational year of connecting you to health.

The APHN Strategic plan is almost in its final draft version and has been developed with the fantastic input of our 13 Membership groups. Our Clinical and Community Councils and our Health Priority Groups have reason to be very proud of the work they have done over this past year. Starting with a list of their top 3 or 4 priorities, they have then developed action plans to inform the work of the APHN. The truly collaborative strategic plan framework will be considered by our Board in January 2017 and once endorsed will become the roadmap for our work over the next 5 years.

Our list of Partners has grown over this past year and is reflective of the collaborative work that remains central to the key objectives of the APHN. Together we can begin to integrate services and services providers and most definitely make a difference to the person's experience of our health system. In tandem we are all committed to ensuring

better coordinated care and achieving better health outcome. So much of this begins with health information, literacy, people empowerment, prevention, early detection and intervention.

The Commonwealth Health Care Home program remains open for Expressions of Interest from General Practice until the extended deadline of Thursday 22nd. We very much encourage all General Practices to strongly consider lodging an Expression of Interest for Stage one. This is an exciting opportunity to implement different models of care for specific patient cohorts and the APHN looks forward to working very closely with successful practices, providing assistance, support and resources. If you have any questions about Health Care Homes, don't hesitate to give us a call as we are more than happy to assist you.

Check out our website to see some of the work we have successfully implemented this year and what is currently in the co design stage. We update this space regularly, so it's a great way to stay informed. www.adelaidephn.com.au

On behalf of the Board and Staff of the Adelaide PHN, I would like to wish you and your families a wonderful Christmas and a very Happy New Year. Stay safe and healthy! We very much look forward to working with you in 2017.

A handwritten signature in black ink that reads "Deb" with a stylized flourish underneath.

Deb Lee, CEO

OUTCOME SERVICES

This year we issued a survey to gain some insights into General Practice and Allied Health services in the Adelaide region. Outcome Services conducted the survey on behalf of the Adelaide PHN. Results from the survey have provided the Adelaide PHN with useful information about the broad range of factors that contribute to working effectively, as well as the issues and barriers to the provision of health care. Participants considered their experiences across three domains: Providers and their capabilities; support experiences and need; and integration across services.

Replies were received from 129 General Practice staff and 144 allied health professionals. We would like to thank everyone who participated for their time and insights which will assist us to identify strategies to support the primary health care workforce and enhance integrated and coordinated approaches to care for people in our region.

All participants were entered into a draw to win one of five fitbits (5 for General Practice and 5 for Allied Health).

We are pleased to announce the winners.....

- Thomas Richards** – Adelaide Road Clinic
- Dr Babak Taghizadeh** – Modbury North Medical Centre
- Dr Md Moniruzzaman** – Kensington Road Medical Centre
- Vanessa Stratfold** – GP Axis – Prospect Road Day/Night
- Viginia Hillier** – Arkaba Medical Centre

- Sara Haigh** – Fitzroy Physio
- Jodie Hathaway** – Western Community Mental Health
- Ann Buchan** – Unley Physio
- Bernie Bohacik** – Occupational Therapist
- Melissa Taylor** – Taylored Psychology



Pictured Winners:
Sara Haigh, Physiotherapist Hindmarsh and Fitzroy Physiotherapist Clinics (*top left*). **Jodie Hathaway** from Western Community Mental Health Centre (*bottom left*). **Dr Md Moniruzzaman** from Kensington Road Medical Centre (*bottom right*). **Michelle** on behalf of Vanessa Stratfold from GP Axis Prospect Day and Night Clinic (*above*)



OUR MEMBERSHIP GROUPS DEVELOP THEIR ACTION PLANS

The hard work of the Clinical and Community Advisory Councils and the Health Priority Groups over the last six months has culminated in all groups finalising their top actions and identifying next steps for 2017. The actions developed all relate to the Membership Advisory Council's four priority areas developed in June 2016, which are being incorporated into the draft Adelaide PHN Strategic Plan for presentation to the Board in January 2017:

- timely access and equity (early)
- health literacy (consumers and care providers)
- care coordination, integration and navigation

- mental health, alcohol and other drugs and physical co-morbidities.

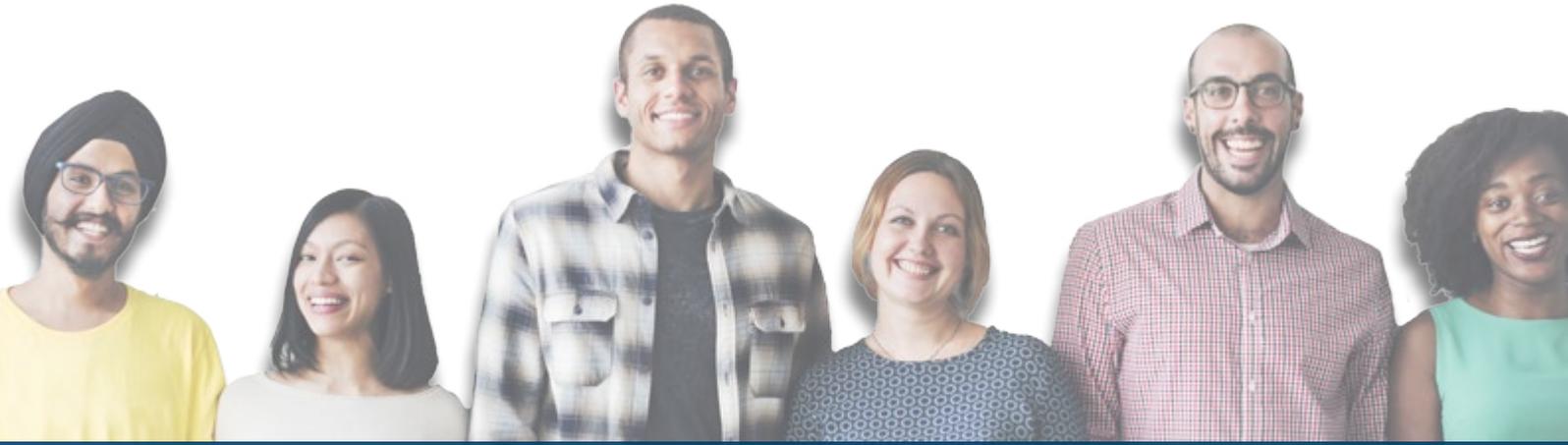
The representatives presented their in-progress action plans at the MAC meeting on 6th December and discussed overlapping priorities and actions. There was considerable excitement about the many synergies between groups, with key themes being:

- advocating for team care arrangements and improved information sharing between disciplines and services
- exploring methods for improving prevention conversations and communications with consumers and carers
- improving accountability of primary health care services to be culturally safe and appropriate for Aboriginal people
- increasing access to service information to better support people's health journeys.

Information technology options were a major point of discussion, centring on My Health Record, and how MAC members can influence its use.

Adelaide PHN staff will provide all Membership Groups with an update on the work that is being undertaken by the Adelaide PHN early in 2017. Other actions proposed by groups include mapping what is currently happening, collating and analysing data, inviting guest speakers to inform members about successful programs, forming working groups and making strategic connections with key partners in order to identify gaps, and advising and supporting the Adelaide PHN with service commissioning and co-design.





ADELAIDE PHN'S PRIMARY MENTAL HEALTH CARE SERVICES

The Australian Government recently announced bold reforms to primary mental health care in Australia, to be rolled out over a three-year period between 2016 and 2019. The reforms included a number of measures, several of which are to be implemented through PHNs

Adelaide PHN has welcomed the opportunity to innovate to make the primary mental health care system more responsive, more focussed and more effective and as a result has commissioned a range of providers to deliver services across a Stepped Care continuum, expanding upon the services previously provided through Access to allied Psychological Services (ATAPS). Primary Mental Health Care Services (PMHCS) provide clinical support and psychological therapeutic services across the stepped care continuum. Interventions range from low intensity through to mild, moderate and chronic/complex presentations. A range of suicide prevention and postvention services are also available.

Referral Pathways

Psychological Therapies require a Mental Health Treatment Plan completed by a GP however Provisional Referrals for specialised and/or hard to reach groups will be accepted in the first instance. Contact the Mental Health Enquiry Line or individual Provider for more information.

Large Regional Providers

Northern Health Network

- North and Centre/West
- Low intensity assessment and brief interventions
- Psychological therapies for mild, moderate through to chronic/complex (which includes a specialised child focus (4-11 year olds))
- Clinical suicide prevention activities (24-72hr contact time, non-crisis)
- Edinburgh North headspace centre for young people 12-25yrs old with mental health and other issues.
- Clinical Decision and Monitoring Unit (CDMU)

Phone: 8209 0700

Links to Wellbeing Consortium (NEAMI National, Mind Aust, MIFSA, Uniting Care Wesley Bowden)

- South and Centre/West
- Low intensity assessment and brief interventions
- Psychological therapies for mild to moderate and chronic/complex conditions
- Clinical suicide prevention activities (24-72hr contact time, non-crisis)
- Clinical Decision and Monitoring Unit (CDMU)

Phone: 8326 3591

Phone: GP Access to Psychiatrists 1800 72 18 99

Clinical Decision and Monitoring Units (CDMUs) – Provide clinical triage, allocation, linkages, assessment and referral pathways.

Specialised Providers

The following specialised services are available across the Adelaide PHN region:

PsychMed

- Structured 12-week Cognitive Processing Therapy (CPT) group for Post-Traumatic Stress Disorder (PTSD) and trauma-related conditions. Individual complementary therapy may also be provided.
- Post attempt Suicide Intervention Program (SIPs) providing 3-4 weeks of Cognitive Behaviour Therapy-informed individual therapy, with structured follow up for up to two years.

Phone: 8232 2424

Nunkuwarrin Yunti

- Raising mental health awareness and reducing stigma
- Community based suicide prevention activities
- Psychological therapies for mild, moderate and chronic/complex conditions
- Clinical care coordination for complex presentations.

Phone: 8406 1600

SHine SA

- Psychological therapies and peer support for individuals with the primary presenting issue of gender dysphoria or gender identity concerns.

Phone: 7099 53 00

Anglicare

- Suicide Prevention Service - short term support for individuals and families who have experienced a suicide attempt. Includes: building protective factors, increasing resilience, reducing stressors, helping to prevent suicide attempts.

Phone: 1300 07 77 98

- Living Beyond Suicide - suicide bereavement service for families and individuals who have lost someone to suicide. The goal of the service is to reduce the risk of suicide to people bereaved by suicide.

Phone: 1300 76 11 93

Brian Burdekin

- Psychological therapies and clinical care Coordination for individuals experiencing or at risk of homelessness, with complex needs or dual diagnoses.

Phone: 8231 4801

Community Access & Services South Australia (CASSA)

- Clinical care coordination for Culturally and Linguistically Diverse people
- Specialised cultural workers support integration into community and linkages with health services.

Phone: 8447 8821

Perinatal, Anxiety & Depression Australia (PANDA)

- Telephone based Clinical Care Coordination for expecting and new parents experiencing severe, or at risk of becoming severe, mental health issues. Involves referral and coordination with specialist and generalist services.

Phone: (03) 9926 9018

Uniting Communities- StreetLink

- Psychological therapies for young people with substance use and mental health co-morbidities
- Links to more comprehensive substance use treatment and case management where required.

Phone: 8202 5950

Developing Minds

- Southern Centre East only
- Children 4-11yrs
- Psychological therapies for mild to moderate presentations and a low Intensity online program for children and parents struggling

with worry, frustration, big feelings, tough life situations and friendship skills.

Phone: 8357 1711

Mental Health Enquiry Line

1300 898 213

1 dedicated number to reach the relevant Primary Mental Health Care service provider or the option of leaving a message for the Adelaide PHN.

Central Referral Fax Number

1300 580 249

Single access point for all faxed mental health treatment plans. Same day allocations service.

CLOSURE DETAILS FOR THE ADELAIDE PHN PRIMARY MENTAL HEALTH CARE SYSTEMS ARE AS FOLLOWS:

Northern Health Network 23 December to 8 January 2017

Links to Wellbeing 23 December to 2 January 2017

PsychMed Closed 25 December 2016, 1 January and 8 January 2017

Anglicare - Suicide Prevention Service 24 to 27 December and 31 to 2 January 2017

Brian Burdekin 24 December to 16 January 2017

CASSA 24 December to 2 January 2017

Developing Minds 24 December to 8 January 2017

Nunkuwarrin Yunti 21 December to 3 January 2017

PANDA Closed 26 and 27 December 2016, and 2 January 2017

SHine SA 24 December to 2 January 2017

Uniting Communities - Streetlink 24 December to 2 January 2017

headspace Edinburgh North 23 December to 8 January 2017

headspace Woodville 25 December to 2 January 2017

headspace Adelaide 24 December to 2 January 2017

headspace Noarlunga 24 December to 2 January 2017

You can still send your completed Mental Health Treatment Plans to the Central Referral Unit on 1300 580 249 during this period and they will be allocated accordingly. Triage will not occur however until the service reopens again as per the above dates. Northern Health Network and Links to Wellbeing will be providing some limited phone based suicide prevention services across their closure dates and you can expect referrals sent through the CRU with suicide risk identified will be triaged and further assessed within 72hrs (excluding weekend and public holidays) of receipt of the referral. If your patient is in crisis or presenting with a mental health emergency please contact Mental Health triage on 13 14 65.

CHANGES TO HPOS

Organisations and providers should have received a communique from the Department of Human Services (DHS) in relation to the changes to HPOS.

Practices will need to start implementing the change over from HPOS to PRODA as this system will be replacing individual Medicare Public Key Infrastructure (PKI) certificates by the 31st January 2017. PRODA is not a replacement for PKI site certificates. If you have not received this communique please contact the (DHS).

If you need support around this implementation please contact the Digital Health Team at the Adelaide PHN at digitalhealthinfo@adelaidephn.com.au or the Primary Health Care Support team on phclo@adelaidephn.com.au.

<https://www.humanservices.gov.au/health-professionals/services/medicare/proda>

IMMUNISATION PROJECT UPDATE, DECEMBER 2016

The SA PHN Immunisation Hub:

The SA PHN Immunisation Hub concept continues to evolve! For those who may have missed the last newsletter, we are proud to announce the Commonwealth Department of Health has approved the "SA PHN Immunisation Hub" logo which will be launched in the near future.



We will use this logo on a suite of resources and hope it will become a well-recognised logo with Immunisation Providers. In addition to this, Angela's title will change to "Immunisation Hub Coordinator".

We have recruited a Registered Nurse with sound immunisation program knowledge to join the Hub as an Immunisation Project Officer in 2017. This short term contract position will contribute to the ongoing development of the Hub, undertake a data cleaning task to ensure the AIR (Australian Immunisation Register) data accurately reflects our immunisation coverage and provide clinical advice to providers.

It is anticipated Champion Nurses will be available in early 2017 to support metropolitan Adelaide providers and community with immunisation information and education, mentor providers new to immunisation program delivery and aid vaccine hesitant parents to make informed decisions about immunisation.

Education:

Following the successful face to face "Shingles disease and Zostavax vaccine" and "General Immunisation Update" presentations, a webinar was delivered on Thursday 17th November to 23 attendees.

The Immunisation Hub is grateful to Seqirus for sponsoring these events and for their support in 2016.

Planning immunisation education sessions for 2017 has commenced. Once dates are confirmed, a "SAVE THE DATE" notice will be disseminated through our contact lists. Traditionally the year begins with full day "Introduction to Immunisation" Workshops in February to assist nurses new to immunisation program delivery to feel more confident to vaccinate during the busy influenza vaccination program. In late February/early March, we will deliver "Seasonal Influenza" updates and, since

evidence suggests there is low uptake of pneumococcal vaccination to "at risk" individuals, "Pneumococcal disease and vaccines" updates are being considered.

Please register your interest in receiving education by either emailing Angela Newbound anewbound@adelaidephn.com.au or Tracy Maynard tmaynard@countryssaphn.com.au

We will keep a track of the interest and accommodate requests as we are able and when demand is sufficient.

Immunisation Provider Network (IPN):

We invite all nurses, medical officers and other health professionals who are interested in or involved in Immunisation Program delivery to join this network: https://www.surveymonkey.com/r/SAPHN_Immunisation_Membership

The final IPN meeting for 2016 was held on Monday 28th November at the Education and Development Centre (EDC), Milner Street, Hindmarsh.

It was with great pleasure that we now boast 251 members from across the state from a range of health disciplines!

We are pleased to acknowledge and present a small gift basket to our 50th member - Susan Packer (RN) from HAIMS, our 100th member - Katie Cox (RN) from Gawler Medical Clinic, our 150th member - Marilyn Dunham (Aboriginal Cultural Consultant) from Child and Family Health Service, Port Augusta and our 200th member - Leanne Warren (Practice Manager) from Yorketown Medical Practice, as a thank you for supporting the network! At the time of print, Leanne has not received her gift basket, but it is on the way!

To help guide us for planning a purposeful network in 2017, all IPN Members are encouraged to complete a survey https://www.surveymonkey.com/r/IPN_survey. It is important to us that the network is what members want it to be so please share your ideas.

Members who are unable to attend meetings are advised teleconference facilities are available at the Adelaide meetings. Comprehensive minutes following each meeting are disseminated to ensure all members are kept up to date.

For any immunisation program enquiries, please do not hesitate to contact Angela Newbound, APHN Immunisation Hub Coordinator on anewbound@adelaidephn.com.au or Ph: 0421 168 367 or Tracy Maynard, Nurse

Consultant, Country SA PHN on tmaynard@countryssaphn.com.au or Ph: 0400 858 142

Angela and Tracy thank all immunisation providers and key stakeholders for your dedication, hard work and diligence throughout a busy and somewhat challenging 2016! We thank you for your support of the Immunisation Hub concept and we look forward to supporting you in 2017.

We hope you all enjoy a safe and healthy Festive Season.



50th IPN member Susan Packer, Registered Nurse, HAIMS, Adelaide receiving her gift basket from Angela Newbound, Immunisation Hub Coordinator, Adelaide PHN



100th IPN member Katie Cox, Registered Nurse, Gawler Medical Clinic receiving her gift basket from Helen Swan, Practice Manager, Gawler Medical Clinic



150th IPN member Marilyn Dunham, Aboriginal Cultural Consultant, Child & Family Health Service, Port Augusta receiving her gift basket from Vanessa Blinman, Regional Coordinator - North & West, Country SA PHN



CLOSING THE GAP

The management of the Closing the Gap Programs has now transferred to a single organisation Northern Health Network (NHN). The NHN was contracted by Adelaide PHN to provide the Closing the Gap service in the north during 2015-16, and is now commissioned to continue in the North and expand to the West and Southern area across Adelaide metropolitan region. NHN as the commissioned agency has committed to providing a smooth delivery of services during the transition phase with minimal disruption or impact to client management and care.

The regional and local Closing the Gap services operating across metropolitan Adelaide PHN, located within areas of highest Aboriginal and Torres Strait Islander need, are continued.

The program continues to support Aboriginal and Torres Strait Islander people who need assistance to access health services, and support in self-management of their health care needs.

Components of the program include:

- Care Coordination to assist Aboriginal and Torres Strait Islander people in the management of their chronic health conditions.
- Support chronic condition management and coordination with supplementary service funds to assist clients to access medical specialist and allied health services.
- Aboriginal and Torres Strait Islander outreach workers assist with care coordination and linking clients to health care and community supports.
- Mainstream health service support to improve cultural responsiveness when providing health care for Aboriginal and Torres Strait Islander people.

Metropolitan Adelaide CTG Contact Details

For all regions: phone 8209 0700; fax 82529433; email ctg.its@northernhealth.net

website <http://www.northernhealth.net/closing-the-gap/>

SOUTH AUSTRALIAN PRIMARY HEALTH CARE CONFERENCE 2017

“A South Australian Conversation in Primary Health Care”

**Adelaide Convention Centre
1-2 April, 2017**

Primary Health Care Professionals are invited to be part of this unique opportunity to help drive innovation and collaboration in South Australia's Primary Health Care system.

Learn more about the latest services and referral pathways across health while developing your networks.

Showcasing developing pathways and education on:

- Mental Health, Alcohol and Other Drugs
- Aged Care and End of Life
- Aboriginal and Torres Strait Islander Health
- Population Health and MyHealth Record
- Workforce Support and Development

Registration is free but places are limited. RACGP points will apply.

Go to www.saphnconference.com.au for full details, including guest speakers and conference program, as they become available.

APHN EDUCATION SESSIONS FOR HEALTH PROFESSIONALS IN OUR REGION - UPDATE

Education sessions are provided by Adelaide PHN for the purpose of increasing the capacity of primary health care professionals to provide quality health services to their communities.

Adelaide PHN has confirmed the preferred providers for the provision of education sessions, and they are Northern Health Network and Sapmea Education sessions will commence in late January 2017.

Adelaide PHN will be promoting education sessions through Primary Links and our website. To subscribe to receive Adelaide PHN Communications, email enquiry@adelaidephn.com.au

APHN LOCAL AREA COORDINATION - REQUEST FOR PROPOSAL

Adelaide PHN recently released a Request for Proposal for the provision of Local Area Coordination services for our Care Connections initiative. The Request for Proposal Closed on 17th November 2016 and Adelaide PHN is currently undertaking our assessment process.

The Local Area Coordination services involve supporting up to 15 general practices to improve chronic condition management utilising the Patient Centred Medical Home Model to guide improvement efforts. Additionally, the Local Area Coordination services include the implementation and management of local medical neighbourhoods, which will include Local Health Networks, pharmacy, allied health and community health.

For more information on Care Connections visit our website <http://adelaidephn.com.au/what-we-do/development-and-commissioning/adelaide-phn-care-connections/>

APHN NEW STAFF PROFILE - Simon McMahon, Development & Commissioning Officer

My 'accidental' career started after completing a psychology degree straight from school and joined the SA Government Department - Families and Community Services as a youth worker. This was the start of me growing up which lead to joining SAPOL as a Police Officer and Prosecutor at Elizabeth (Dad had been a career cop so it was always something we thought about). A definite highlight was being the first Prosecutor in the State to set foot in the Mental Health Diversion Court.

I made a conscious decision to study accounting and when a colleague mentioned a position at ASIC (Corporations Law) I applied and soon found myself managing a team for the first time and made all the rookie mistakes you'd expect.

After three years at ASIC I enrolled in some Post Graduate study in mental health prevention and promotion and changed departments to Health and Ageing (Commonwealth) where I learnt contract management from the funder's perspective. I got to know Divisions of General Practice and after meeting many fundee's I became attracted to the not for profit sector and went to work for the Adelaide Northern Division of General Practice. Helping with the application to become a Medicare Local was full on and meant I had to have one eye out for another job which fell into place and I spent the majority of the time from there managing services in the community managed mental health sector (MIFSA, Mind etc).

I turned 40 in early 2016 and my career reflection was that I wanted to work for another funder and contribute my knowledge of managing services into the funding cycle. So when the APHN role came up I was very excited especially because I'd heard there is a talented and highly skilled group of people at APHN, which is proving true.

ACCREDITATION - TAKE HOME TIPS

Kindly reprinted from
'Accreditation News'.

A snapshot of some of the key take-home accreditation tips and strategies that were shared at the AGPAL and QIP 2016 Conference, reprinted here to support local practices.

Clinical Governance - what does it mean to your healthcare facility?

Presented by Gary Smith (Chair of QIP, AGPAL Board Member and Practice Manager); Karen Booth (APNA President); and Justine Beirne (Head of Medical Defence and Service QLD and Avant risk IQ)

To refresh, clinical governance is defined as:

"A system through which organisations are accountable for continuously improving the quality of their services and safeguarding high standards of care"

Although a large and complex topic, consider the following actions to assist in demonstrating clinical governance and continuous improvements to safe practises:

- Ensure that essential standards of quality and safety are met as a minimum
- Ensure that the whole organisation and team is striving for improvement - set priorities and a practice plan informed by a clinical audit.

- Ensure that every member is motivated and enabled to deliver safe and person- centred care.
- Clearly define roles and responsibilities
- Set clear pathways- expectation for documentation, reporting, escalation, team leads.
- Clear referral information, linkage and navigation.

Gary and Karen further elaborated that clinical governance is to identify, develop and improve clinical handover communication. Safe health care delivery for patients depends upon effective communication between health care providers. Developing and implementing more consistent and reliable approaches to clinical handover is a key strategy to reduce communication errors. When considering legal implications of clinical governance, it is vital all medical notes, handover documentation and patient records are reflective and as comprehensive as possible.

As identified by Justine from Avant, key considerations include*:

- Courts and experts tend to view the standard of record- keeping as a proxy for the standard of care and play an important role as evidence in any legal proceedings.
- Concise notes
- Important matters to record are: History; Examination; Management Plan; Consent conversation; Review
- If a patient declines advice, you must document that
- Never record any derogatory comments
- Never alter the medical record after the event.

*Please note, this is just a guide and for all legal advice you are recommended to directly consult with a qualified legal professional.

AAPM eSeminars for 2017

The Australian Association of Practice Management (AAPM) is offering a series of eSeminars in 2017. Ten-one hour online seminars are available, which you can watch from the comfort of your home or office through your computer or tablet.

The 2017 eSeminar series is aimed at Practice Managers and staff alike. Why not schedule a training session with your staff and view eSeminar as a team? Each seminar attracts 5 CPD points for AAPM members. These eSeminars are available to both AAPM members and non-members. For the full list of 2017 offerings, [download the flyer](#).

Further information is available on the AAPM website: <http://www.aapm.org.au/Education-Events/E-Seminars>

SA MENTAL HEALTH COMMISSION WANTS TO HEAR FROM YOU

SA Mental Health Commissioner Chris Burns explains why South Australians should bother..

[View the YouTube video here](#)

The South Australian Mental Health Commission is leading the development of our State's next Mental Health Plan and is seeking input from South Australians.

South Australians are encouraged to share their ideas and suggestions about what should be considered in developing the next Mental Health Plan.

In all its work, the SA Mental Health Commission aims to strengthen the mental wellbeing of South Australians. The Mental Health Plan will set the future direction for the mental wellbeing of South Australians. It will inform how people can strengthen their mental health and access quality care and support when required.

We would like your feedback on:

1. The existing mental health system; and
2. Ways in which South Australians can strengthen their mental wellbeing.

With one in 5 South Australians likely to experience a mental illness in any given year and as many as half of us likely to experience mental health problems in our lifetime, at some stage you, someone you love or a friend or workmate may be mentally unwell.

That's why it's important for South Australians to have a say on the kind of services and support we want – for ourselves, our family members and friends into the future.

Your feedback – throughout the process – will assist with the development of the State's next Mental Health Plan.

If you would like to provide some feedback visit:

<http://samentalhealthcommission.com.au/>

Share your views on what you think should be in SA's next Mental Health Plan

1. Join an online discussion and provide your ideas and suggestions at: www.yoursay.sa.gov.au/sa-next-mental-health-plan
2. Write to: SA Mental Health Commission, GPO Box 189, Rundle Mall, SA 5000
3. Email: samhc@sa.gov.au

ATTENTION PRACTITIONERS, MEDICAL SPECIALISTS AND HOSPITAL DISCHARGE PLANNERS:

Are your referrals to Allied Health for DVA patients compliant?

If you have Department of Veterans Affairs eligible patients seeking allied health services, your referral must be written on either a [DVA Request / Referral Form 'D0904'](#) or your official letterhead. All referrals must also

include information about the entitled person's medical history to allow the allied health provider to claim payment from the Department of Veterans Affairs.

To ensure swifter and more integrated referral pathways for your patients, ensure your referrals are compliant. Remember if allied health services are provided on the basis of non-compliant referrals, the allied health provider may be asked to return funds paid on that claim.

To find out more go to Section One, Items 23-27 on page 5 of the [Notes for Allied Health Providers](#)

The DVA D0904 referral form can be downloaded onto Medical Director (MD), Best Practice (BP) and Zedmed (ZM) clinical software systems via one of the following links:

BP template: http://adelaidephn.com.au/assets/DVA_D0904_Referral_BP.rtf

MD Template: http://adelaidephn.com.au/assets/DVA_D0904_Referral_MD.rtf

ZM: http://adelaidephn.com.au/assets/DVA_D0904_Referral_ZM.rtf

To download the template from the above links, "Save As" to a location that is easily accessible within your MD, BP or ZM software system. Once imported onto the software, the templates can be opened. Opening the template before it is installed will break all the automated links within the template.

If you have any questions, please contact Adelaide PHN, on kmeyers@adelaidephn.com.au

SURVEY ON DIAGNOSES IN DERMATOPATHOLOGY

Certain diagnoses in Dermatopathology have significant implications for patient management, and on occasion appropriate clinical care may be facilitated by a phone call from the reporting dermatopathologist to the referring doctor. Dr Jasmin Korbl, Resident Medical Officer, Sir Charles Gairdner Hospital, WA, has put together a quick survey which aims to assess the attitudes of pathologists and clinicians as to what circumstances warrant telephone contact in addition to a standard written report for skin biopsies. Dr Korbl hopes to publish the results along with suggested improvements to communication between clinicians and pathologists.

Please click the link below to take this quick survey (Quality Improvement project SCGH Ref# 13552).

Link: <https://www.surveymonkey.com/r/3RYPLGG>



INNOVATION IN ORAL HEALTH AND MENTAL HEALTH PROJECT

People with mental health illness are at high risk of developing a range of chronic health conditions, including poor oral health. Dry mouth, a common side effect of psychotropic medications, increases the risk of tooth erosion and dental decay.

In 2015, SA Dental Service established the Innovation in Oral Health and Mental Health Project with funding support from the Australian Government Department of Health, Central Adelaide and Hills' Partners in Recovery.

The project aims to improve oral health outcomes for people with mental health illness by increasing community awareness and the support available to consumers.

A range of consumer and staff resources have been developed. These include information brochures for consumers, an online training module for non-dental staff and three oral health videos.

The online training package aims to increase awareness about oral health and enable staff to conduct oral health screening in hospital, inpatient and many other health care settings.

The oral health videos focus on simple oral health tips, management of dry mouth and oral health screening and care planning.

If you would like more information please contact
Cathy Nelson, SA Dental Service,
cathy.nelson@sa.gov.au, 8222 9013.



SENIORS PEER EDUCATION CENTRE

You may be aware of the peer education program that COTA SA offer which provides free sessions to community groups and organisations over a broad range of topics affecting the lives of older Australians. The sessions are provided by volunteer peer educators at a venue and time arranged by the group or organisation.

<https://www.cotasa.org.au/Programs/Resource/default.aspx>

Sessions address

- Controlling my own life - Making the most of Consumer Directed Care
- Moving Right Along - Older drivers, safer vehicles, fitness to drive and assessments
- Moving Right Along - Travel options and retiring from driving
- Moving Right Along - Motorised mobility scooters
- Pills and Spills - Medicines and Falls Prevention
- Maximising My Independence - At home and in the community
- Your Wellbeing Your Plan - Understand and strive for wellness

PRIMARY HEALTH CARE NURSES WIN AN APNA MEMBERSHIP AND REGISTRATION TO THE APNA CONFERENCE IN 2017!

APNA would like to invite all primary health care nurses in Australia to complete our annual CPD Survey. By spending just five minutes to complete this survey, you will then be in the running to WIN an APNA Membership AND registration to the APNA Conference - 'State of the Art, in Hobart May 2017 (prize value of more than \$700).**
The survey seeks to identify the

educational needs, gaps and CPD experiences of the profession. These findings will provide APNA with vital information to develop an accessible, high quality and tailored CPD program for primary health care nurses in 2017.

To complete the survey and be in the running to win an APNA membership and a registration to the 2017 APNA Conference in Hobart, please visit <http://www.surveygizmo.com/s3/3121013/APNA-CPD-survey>. Survey closes midnight Saturday 31 December 2016.

Get in quick and have your say on the education APNA provides you and your profession in 2017.

For further information please contact Brie Woods at Brie.Woods@apna.asn.au or via phone 03 9669 7400.

**Terms and Conditions for the APNA 2016 CPD Survey can be found [here](#).



Pregnancy, Birth and Baby is a free Australian Government service providing parents with direct access to maternal child health nurses on their journey from pregnancy to preschool.

Our maternal child health nurses provide parents with reassurance and guidance about their child's behaviour and development concerns, including sleeping and settling, feeding, tantrums and reaching milestones. Our social workers and psychologists provide parents with confidential and non-judgemental support during pregnancy loss, pregnancy decisions, perinatal anxiety and depression.

The first few years of child rearing can at times be overwhelming and challenging for parents so we encourage health professionals to refer parents to the free national helpline, available 7 days a week.

Free call: 1800 882 436

Find out more: pregnancybirthbaby.org.au

CAREERS SECTION

Job vacancies are advertised in the 'Careers' section of our website.

A free service offered to health services and individuals in the Adelaide and surrounding suburbs.

<http://adelaidephn.com.au/contact-us/careers/>

VR/NON VR General Practitioners Required

Allcare Medical Centre

Full Time Position

Allcare is looking for a full time VR (non VR will be considered) to join our team in our busy seven day a week clinic. Great working conditions within a purpose built modern and well equipped practice, offers attractive earning potential which is open for negotiation. Benefits include: a fulltime Practice Manager, Full time nursing assistance, all equipment supplied and all administration and clerical support. Other benefits include: onsite Pathology and Pharmacy, and numerous Allied Health Professionals Contact Narelle Lessue for more information n.lessue@allcaremedical.com.au

VR/Non-VR GP Needed

Aldinga Day and Night Surgery

Full Time

Aldinga Day and Night Surgery is looking for VR, Non-VR G. P's for our Practice in DWS area at Aldinga. The general practitioner is required to be appropriately trained and experienced in the discipline of general practice who is able to provide high quality, primary health care services to patients of all age ranges. Salary between \$90k to \$300k for full and part time general practitioners. Full nursing support and onsite Pathology. For more information please email Bob at bobsandhu3@gmail.com (Exp: 14/02/2017)

Clinical Psychologist - Specialising in working with children and teens

Developing Minds Psychology and Education.

Developing Minds Psychology and Education has a position available at their Wayville office for 2.5 - 3 days per week and at their Aberfoyle Park office for 2 days per week. There is some flexibility for psychs who might like to start with fewer hours initially. They are looking for either clinically endorsed or registered psychologists with experience in working with children and adolescents. Click here for more information: <http://developingminds.net.au/job-opportunities>

VR General Medical Practitioner

Kensington Road Medical Centre

Full-time or Part-time

An exciting opportunity exists for a general

practitioner to join our long standing, purpose built Medical Centre.

Kensington Road Medical Centre is a modern computerised AGPAL accredited family general practice superbly located in cosmopolitan Norwood.

Open 7 days, Well trained support staff including registered nurses, Privately medically owned, Mixed billing,

Involved in medical education

A full range of general practitioner services are offered.

The position would appeal to practitioners interested in women's health and paediatrics. Contact Michael Healy 08 8431 5506. (Exp 31/1/2017)

GPs Wanted

The Northern Adelaide Health Network is seeking applications from GPs interested in working in their Watto Purrinna Aboriginal Health Service at various locations across the North. [Please click here for further details.](#)

VR Doctor

Woodville Family Medical Practice

Full Time / Part Time

VR Doctor needed to join our growing practice located close to CBD.

Doctor owned practice, Fully accredited, computerised practice, established over 50 years. Bright modern offices, Supported by 2 nurses, experienced friendly reception staff and Allied health professionals.

Pay is percentage based with mixed billings

Email Kay Jolly admin@woodvilemedical.com.au or call 8445 2618

General Practitioner

Plympton Family Practice

Full Time or Part Time

VR and Non VR GP's required for our Medical Centre.

An exciting opportunity exists for general practitioners to join our growing practice in Plympton. We offer: Great Location and huge earning potential, Available sessions 6 days a week, Wages and flexible Hours negotiable, Supportive and enthusiastic team environment, Flexible working conditions, Free onsite parking.

Non VR GPs can apply for evening session hours only (DWS). We are non-corporate and have looked after the residents of Plympton for 35+ years.

Please direct all enquires to Nicholas Purcell

plymptonfamilypractice@gmail.com



EDUCATION AND EVENTS

Are you looking for education and event opportunities?

We list a range of sessions on our website under Whats Happening.

<http://adelaidephn.com.au/whats-happening/education-and-events/>

The Adelaide PHN would like to thank its 2016 Annual Dinner sponsors for a fantastic evening and networking opportunity.

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