

27 August 2015

**RE: Adelaide PHN to fund access to data extraction tool**

The Adelaide PHN (APHN), in collaboration with the Improvement Foundation (IF), will be providing practices with access to The Canning Tool to extract data from their clinical information systems.

The Canning Tool is an established user-friendly and easy to install application, with a proven track record of almost ten years of collecting primary health care data. The Canning Tool has undergone significant enhancements in the past few months, including an enhanced interface and a focus on updating core reports. IF will be working consultatively with the user community to further develop the tool's features, reports and measurement sets to meet the current and future needs of primary health care services.

Use of The Canning Tool in conjunction with qiConnect (IF's web portal) provides a number of benefits that extend beyond data collection. qiConnect provides users with the ability to support quality improvement initiatives, benchmark nationally and/or locally against peers, network with colleagues through qiCommunity and access resources that have been developed through a decade of quality improvement initiatives, such as the Australian Primary Care Collaboratives (APCC) Program.

Some practices may still have The Canning Tool icon on their desktop. These practices are encouraged to contact IF's Support Centre on 1800 173 868 from Monday to Friday, 8:30am to 5:00pm (CST) or [data@improve.org.au](mailto:data@improve.org.au) for support with upgrading to the latest version.

For other practices, transition to The Canning Tool is commencing now. IF Support Centre staff will be happy to guide you through this transition to make it as seamless as possible.

If you are already using the qiConnect portal, you can download the tool at <https://my.improve.org.au/settings/pages/CanningToolDetails.aspx> using your existing username and password. If your practice has several users, each person will need to download and install The Canning Tool. Support documentation is available on qiConnect. Currently, The Canning Tool is currently compatible with Medical Director 3 and Best Practice, with future releases integrating with Communicare, Zedmed, Practix and MedTech 32. The Canning Tool will be able to submit all measures relevant to IF programs (including OCHREStreams reporting). Currently the tool can extract and submit measures for diabetes, asthma, CHD, COPD, CKD and chronic disease prevention.

For more information on the Canning Tool software and its availability, please email [data@improve.org.au](mailto:data@improve.org.au).

In line with ensuring the best product for General Practice the APHN will conduct a thorough procurement process for the 2016-17 financial year and therefore, clinical audit tools may not be fully funded by the APHN beyond this financial year. However, the APHN will provide all general practices with more information about clinical audit tools and pricing later in this financial year.

The APHN and IF look forward to working with you to improve patient health outcomes across the Adelaide area.

Yours Sincerely,



Deb Lee  
Chief Executive Officer  
Adelaide PHN



Colin Frick  
Chief Executive Officer  
Improvement Foundation