

Care Connections Question and Answers

The following questions were received from the Local Area Coordination Request for Proposal Information Sessions held 2 November 2016.

Can APHN clarify why there will be no duplication between the Commonwealth (Health Care Homes Program) and the APHN Care Connections?

Health Care Homes and APHN Care Connections will both be utilising a Patient Centred Medical Home model. Care Connections is focused on building the medical neighbourhood whereas Health Care Homes is a GP payment model. The two models are focused on different aspects and are complimentary, not a duplication, nor will they operate in opposition.

For more information about the Commonwealth Health Care Homes Program, please visit the Commonwealth Department of Health website: www.health.gov.au.

Can you provide assurance that practices won't be discriminated against participating in both programs?

Practices that have expressed an interest in Care Connections are also free to express an interest in the Commonwealth Health Care Home Program. As above the two programs are complimentary and will not operate in opposition.

Are other PHNs around the country providing a similar program to Care Connections?

Adelaide PHN understands that The Patient Centred Medical Home model is being used by other PHNs to develop local programs. The Adelaide PHN is working with these PHNS to share learnings.

How were general practices engaged/approached to seek interest in participating in the program?

Care Connections practice participation is focused in areas and populations with a high prevalence of chronic conditions and poorer health outcomes.

An EOI process was undertaken to recruit practices which involved emails and phone calls to target practices in these areas of need to garner interest.

Are Country SA PHN planning on offering a similar program?

Applicants who have a country footprint should directly approach the Country SA PHN for information. APHN Care Connections relates only to the Adelaide metropolitan region.