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Health Care Homes

Expression of Interest – Information and
Process

This document has been developed to provide information to general practices and Aboriginal Medical Services about the Commonwealth Health Care Homes Stage One Expression of Interest process.

Background

On 31 March 2016 the Government announced its plan to introduce Stage One of a Health Care Home model to improve care for patients with chronic and complex conditions.

Under this model, eligible patients will voluntarily enrol with a participating medical practice known as their Health Care Home.

This practice will provide a patient with a 'home base' for the ongoing coordination, management and support of their conditions.

Background

Health Care Homes are a 'home base' that will coordinate the comprehensive care that patients with chronic and complex conditions need on an ongoing basis.

General practices and Aboriginal Medical Services can serve as Health Care Homes.



Background

Health Care Homes will initially be implemented in ten geographical regions based on Primary Health Network boundaries. These regions include:

- Adelaide
- Country South Australia

Stage One Health Care Homes will deliver services from 1 July 2017 to 30 June 2019.

Benefits of being a Health Care Home

Better experience of care delivery for clinicians through:

- Removal of some MBS item restrictions to **reduce pressure** by allowing for delegation to nurses and other team members
- More flexibility to **increase clinical and organisational efficiencies** and remove duplication
- **Bundled payments** to reward value over time rather than volume.
- **Team-based approach** supports communication, collaboration and comprehensive patient care.
- **Clinical development and leadership** opportunities.
- **Increased flexibility** around how care is provided, e.g. group health coaching.
- **Reduced red tape** for access to allied health, mental health and HMRs

What is required of a Health Care Home?

- **Accredited** and maintain accreditation, or be registered for accreditation
- Participate in PIP **eHealth Incentive**.
- Participate in the stage one Health Care Homes **training program**.
- Use the **patient identification tool** to identify the eligible patient cohort and stratify their care according to their level of risk.
- Register and connect to the **My Health Record** system, and contribute up-to-date information.
- Ensure that all enrolled patients have a **My Health Record**.
- Develop, implement and regularly review patient's **shared care plans**.
- Provide **care coordination** for enrolled patients.

What is required of a Health Care Home?

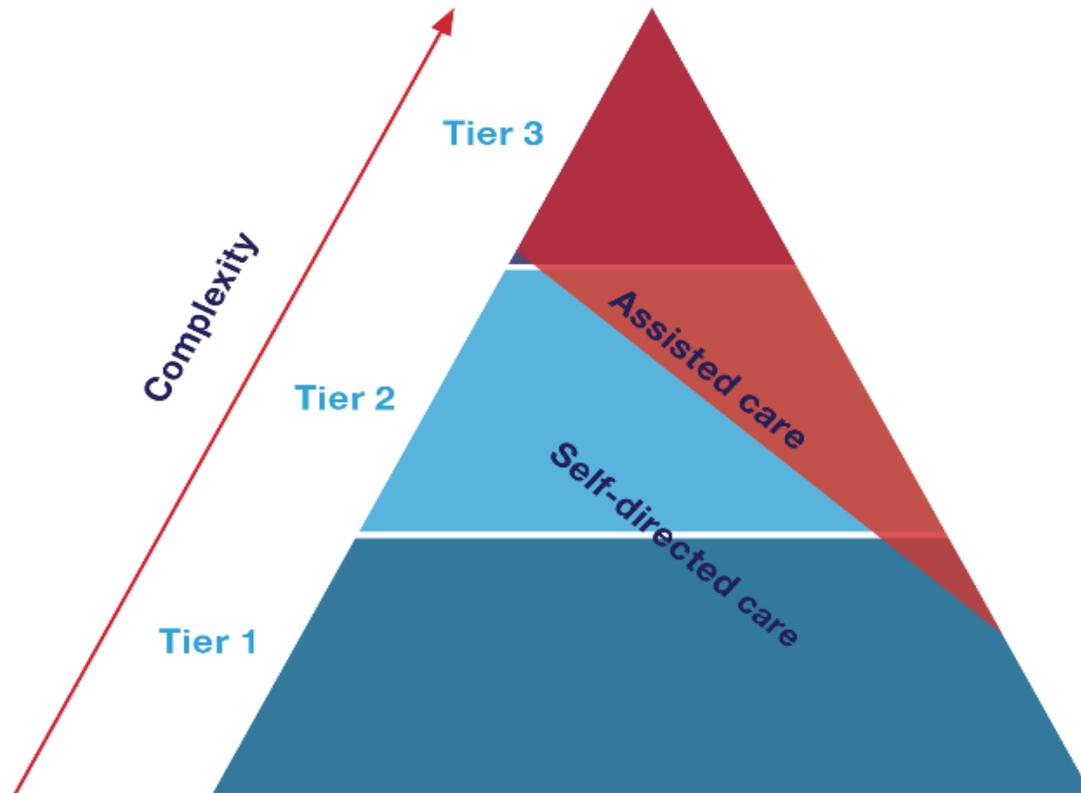
- Provide care for enrolled patients using a **team-based approach**.
- Ensure all team members have roles which **utilise their qualifications** and allow them to work to their scope of practice.
- Provide **enhanced access** for enrolled patients through in-hours telephone support, email or video-conferencing, as well as **access to after-hours care** where clinically appropriate.
- Ensure that all enrolled patients are aware of **what to do** if they require access to after-hours care.
- **Collect data** for the evaluation of stage one and for internal quality improvement processes.

A new payment approach

- Bundled payment approach based on tiers
- Enable flexibility in how Health Care Home services are delivered.
- Encourage practice level innovation — broadening the use of technology and the roles of the workforce in the services a Health Care Home offers.

- **One-off grant of \$10,000**
- **Monthly pro-rata payments per patient on a retrospective periodic basis.**

Payment levels



Tier 3 —\$1,795 per patient per annum

- High risk chronic and complex needs
- Approximately 1% of population

Tier 2 —\$1,267 per patient per annum

- Multi-morbidity and moderate needs
- Approximately 9% of population

Tier 1 —\$591 per patient per annum

- Multiple chronic conditions, largely self-managing
- Approximately 10% of population

How to apply

- Current Grant Round is likely to be only opportunity to participate in this first stage
- Submit an Expression of Interest by **22 Dec 2pm (AEDT)**
- The Department reserves the right to accept or not accept late applications
- Must address the requirements of the Application form available by registering at the Department of Health Tenders and Grants website:
www.health.gov.au/internet/main/publishing.nsf/Content/H1617G014

**Expressions of Interest are generally non-binding and offer an opportunity to learn more. Funding Agreements need to be executed before there is any binding agreement to participate.

How will they be chosen

Assessment Committee will assess against

- Eligibility Criteria and Application Criteria
 - Described in the Health Care Homes Grant Guidelines
- Selection Criteria
 - Demonstrated capacity to implement the objectives of the model
 - Demonstrated capacity to identify eligible patients to be enrolled
- Sampling frame will be used to determine the number and mix of practices

The Approver (First Assistant Secretary, Health Systems Policy Division) will make the final decisions, based on advice from the Committee and their own considerations.

Key dates

4 Nov 2016	Approach to market open
17 Nov 2016	Information Webinar
15 Dec 2016	Applications close
Early 2017	Health Care Homes notified of their selection
March 2017	First tranche of enrolled patients identified
April 2017	Training for the selected practices begins
June 2017	Health Care Homes register and begin patient enrolment
July 2017	Health Care Homes services start

Webinar and FAQs

- The Department of Health hosted a Health Care Homes webinar on 17 November 2016.
- The full webinar is now available. Please visit [Health Care Homes webinar](#).
- FAQs are also available on the [Health Care Homes website](#)
- Another set of FAQ pertaining to the application and assessment process are available once you register at the Department of Health Tenders and Grants website: www.health.gov.au/internet/main/publishing.nsf/Content/H1617G014



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