

General Practice and Digital Health 2020/21 Report Card



Adelaide PHN provides a range of commissioned services and support activities to improve primary health care across our region with a particular focus on general practice and the use of technology to connect people to health. This report card shows how key PHN Performance Indicators relating to digital health are tracking in the Adelaide PHN region in 2020/21.

A Snapshot of our Region



Accreditation



General practice accreditation had an increase of 14%
compared to last year

83% 2019/20

95% 2020/21



Practices participating in QI PIP had an increase of 12%
compared to last year

67% 2019/20

75% 2020/21



Accredited practices sharing data with us has grown 12%
compared to last year

227 2019/20

254 2020/21



Outcome higher quality primary care

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Digital Health



253 practices are using smart forms across our region

✔ **Outcome** increased use of digital health

Secure Messaging



Supported 120 practices transitioning to secure messaging across the year

Practice Support



Supported 4,000 practice health care enquiries



Attended over 460 general practice visits across our region



13 Health Care Homes sites with 1,732 patients (out of 7,810 nationally)



HealthPathways SA reached over 250 live pathways

My Health Record (MyHR)

Practices and pharmacies registered with MyHR

2019/20

94%
Practices

75%
Pharmacies

2020/21

89%
Practices

82%
Pharmacies

MyHR discharge summaries

93,256 2019/20

120,667 2020/21

MyHR data views

57,089 2019/20

114,823 2020/21

Priority Care Centres

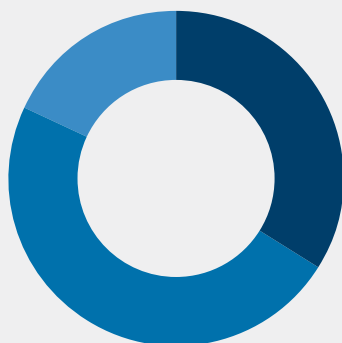


4 Priority Care Centres continue to offer urgent care services



Supported 12,881 patients across the year

✔ **Outcome** reduced potentially preventable hospitalisations



Practice Engagement

● Tier 1 general engagement and support	34%
● Tier 2 moderate engagement and support	48%
● Tier 3 high engagement and tailored support	18%

✔ **Outcome** higher quality primary care

This resource draws on data from a range of reliable health and Adelaide PHN internal data sources (where the most current national data set is available).

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