

Quick Guide

Residential Aged Care Home (RACH) After-Hours Care Quick Guide

Quick guide template

This RACH After-Hours Quick Guide is a suggestion of how you might summarise your after-hours plan for easy reference during an emergency.

This RACHs information

Phone number

Address

Email address

Operating hours

After-hours

Person/s in charge after hours (internal)

Phone number

Manager name

Phone number

Preferred GP

Phone number

After-hours clinical assessment contact (internal)

Infrastructure information

Electricity provider

Phone number

Internet provider and phone number

IT support provider and phone number

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Facilities are encouraged to consider other ways they may organise and display this information, for example on a poster on the wall of each room, or on a lanyard.

Medical care information

Preferred contact after hours

Phone number

Back-up contact after hours

Phone number

Closest after-hours pharmacy phone number

Opening hours

After-hours clinical assessment contact (internal)

After-hours clinical assessment contact (external)

Poisons hotline phone number

Hospital phone number

Medical officer in charge phone number

Ambulance contact phone number

Non-urgent patient transfer phone number

Quick guide updates

Last updated

Review date

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