

Adelaide - Aged Care 2021/22 - 2024/25 Activity Summary View



AC-CF - 202204 - A202204 - Care Finder Program



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

202204

Activity Title *

A202204 - Care Finder Program

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To establish and maintain a network of care finders to provide specialist and intensive assistance to help people within the care finder target population to understand and access aged care and connect with other relevant supports in the Adelaide PHN region.

Description of Activity *

The Adelaide PHN will:

- commission care finder services based on local needs in relation to care finder support including:
 - undertaking exploratory activities to support and enhance needs assessment to identify local needs in relation to care finder support

- commission care finder services that provide specialist and intensive assistance to help people within care finder target populations across their current geographical catchment areas with the intent of consolidating geographical coverage across the APHN region.
- specifically target senior Australians who are eligible for aged care services who have one or more reasons for requiring intensive support to interact with My Aged Care (either through the website, contact centre or face-to-face in Services Australia service centres) and access aged care services and/or access other relevant supports in the community.
- respond to local needs in relation to care finder support
- ensure services are delivered by an appropriately qualified, skilled and trained workforce
- support a transition of the current seven local ACH programs (with the exception of hoarding and squalor services) to the care finder program across their existing geographic coverage.
- develop, implement and maintain processes to meet data collection and reporting requirements, including:
 - establishing and maintaining enabling IT infrastructure, systems and databases
 - developing, implementing and maintaining appropriate processes to assist in ensuring the accuracy, completeness and timeliness of data and reports
 - establishing and maintaining processes to monitor and manage data integrity.
- support the integration of the care finder network into the local aged care system through:
 - developing and delivering appropriate activities to promote and raise awareness of care finder services with potential referrers, intermediaries and the target population
 - establishing and maintaining partnerships and relationships to support effective implementation and management of care finder services
 - assisting in developing and embedding referral pathways so people are referred to the most appropriate service for their needs
- support continuous improvement of the care finder program, and
- identify and address opportunities to enhance integration between the health, aged care and other systems at the local level through consultations and co design including;
 - Network with other navigation services
 - Aged Care information and networking advisory groups
 - Local Health Networks older persons planning and liaison forums
 - Community of Practice (Care Finder)
 - Advising and working with locally based Aged Care Peak bodies
 - Working with relevant stakeholders such as COTA SA, Local Government and representative community-based advocacy and culturally and linguistically diverse (CALD) groups.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
Older people with chronic and life limiting illness have access to information, advice, and consistent support through coordinated and integrated models of care.	58



Activity Demographics

Target Population Cohort

People who are eligible for aged care services and have one or more reasons for requiring intensive support

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The Adelaide PHN will establish a care finders Community of Practice to support care finders continuously improve the service. Furthermore an Aged Care Community of Practice will be established to support the broader aged care activities tasked to Adelaide PHN. Members will include but not limited to clinical council and community advisory council representatives with special interest, and broader aged care service representatives. Consultation has and will continue to occur with existing ACHs to ensure transition to the care finder program is achieved as planned. Additionally, consultation has occurred with o Department of Health and Aged Care stakeholders o key stakeholders involved in navigation trials locally o relevant working groups o other PHNs and sharing learnings o local organisations who offer navigation support in kind to older people living in the community o the broader aged care organisations within the region

Collaboration

In addition the Adelaide PHN has engaged with Country SA PHN and has commenced discussions on ways to support care finders across peri-urban regions and broadly across the State. Care finder organisations will form close partnerships with other similar navigation services to enable an integrated approach that supports the needs of consumers in the target population. This may include: · working closely with the APHN ‘Older Persons, Aged Care and Palliative Care’ team, local General Practices and Practitioners, Local Government Areas (LGAs) and District Councils (DCs), Aged Care Assessment Teams (ACAT), Regional Assessment Service (RAS) teams, etc., · developing strong working relationships with aged care service providers within their catchment(s) to ensure efficient and effective referrals into available services, · collaborative partnerships with SA Health’s Local Health Networks (LHNs) aged care services to enable a seamless transfer of consumers when needed and ensure best use of existing services. · participating in, and contributing to, community of practice (CoP) meetings and other continuous improvement activities. · participating in training to build knowledge and skills in relation to care finder support



Activity Milestone Details/Duration

Activity Start Date

01/07/2022

Activity End Date

30/09/2025

Service Delivery Start Date

1 January 2023

Service Delivery End Date

30 June 2025

Other Relevant Milestones

30 December 2022: commissioning process completed
1 January 2023: ACHs commence Care Finder services
1 January 2023: ramp-up period commences for organisations that require it.
30 April 2023: all organisations should be fully operational



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: Yes
Open Tender: Yes
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



AC-EI - 202202 - A202202 - Early Intervention



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-EI

Activity Number *

202202

Activity Title *

A202202 - Early Intervention

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

The aim of this activity is support older people living in the community (who have not yet accessed aged care services) to continue to live well and at home for as long as possible through early intervention activities to support healthy aging, including:

- supports for senior Australians to live at home for as long as possible through commissioning early intervention activities and models of care for chronic disease management that support healthy ageing and reduce pressure on local health services, and
- empowering of GPs and other primary health care workers through training, tools and resources which contribute to improved health and care outcomes for older people.

Description of Activity *

The Adelaide PHN will work closely with key stakeholders to develop, and design early intervention activities aimed at supporting healthy ageing. The Adelaide PHN will undertake a broad exploratory phase to identify early intervention and chronic condition management models which are best suited for older people living in the Adelaide PHN region. This may also include taking on learnings and examples from recent activities such as Health Care Homes and other health promotion activities.

The Adelaide PHN will also employ the Adelaide PHN Integration Framework and Health Promotion Framework to support these activities to ensure sustainability, and integration across acute, aged and primary health care settings.

The Adelaide PHN will also engage with the research sector through Flinders University to ensure evidence informed and best

practice approaches to healthy ageing.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
Older people with chronic and life limiting illness have access to information, advice, and consistent support through coordinated and integrated models of care.	58
Older people requiring community and residential aged care services are supported by a skilled, motivated, and empowered workforce	58
Older people living in the community and residential aged care are supported by timely, accessible, coordinated primary care services in and out of hours.	58



Activity Demographics

Target Population Cohort

Senior aged people living in the Adelaide PHN region not currently using aged care services

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The Adelaide PHN are in the process of establishing an engagement process to support aged care across all Adelaide PHN older people and aged care specific activities. Engagement will include but is not limited to clinical council and community advisory council members with special interest, and network leadership group members with special interest.

In addition the Adelaide PHN has engaged with Country SA PHN and NALHN to ensure integration and consistency in efforts across aged care activities.

Collaboration

The Adelaide PHN has also engaged with Flinders University for the joint appointment of Professor in Healthy Ageing, Support and Care to provide additional support the Adelaide PHN activities.



Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2024

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Potential co-design opportunities with key stakeholders. This activity will be build on learnings from the Health Care Homes, previous aged care and health promotion activities undertaken by the Adelaide PHN.



AC-EI - 202202 - O202202 - Early Intervention - Operational



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-EI

Activity Number *

202202

Activity Title *

O202202 - Early Intervention - Operational

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Operational component of Early Intervention

Description of Activity *

Operational component of Early Intervention

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
Older people with chronic and life limiting illness have access to information, advice, and consistent support through coordinated and integrated models of care.	58
Older people requiring community and residential aged care services are supported by a skilled, motivated, and empowered workforce	58
Older people living in the community and residential aged care are supported by timely, accessible, coordinated primary care services in and out of hours.	58



Activity Demographics

Target Population Cohort

Senior aged people living in the Adelaide PHN region not currently using aged care services

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2024

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

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Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



AC-VARACF - 202203 - A202203 - Virtual Access in Residential Aged Care Facilities



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-VARACF

Activity Number *

202203

Activity Title *

A202203 - Virtual Access in Residential Aged Care Facilities

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Virtual Access in RACFs aims to support older people living in selected RACFs in the Adelaide PHN region to have better access to primary health care providers via telehealth

Description of Activity *

The Adelaide PHN will support RACFs by:

- Facilitating access to appropriate telehealth facilities and equipment to enable residents to virtually consult with their primary health care professionals
- Providing training and support to RACFs to have the capabilities to assist residents to access virtual consultations
- Promoting digital health tools such as MyHealthRecord
- Ensuring integration, consistency and interoperability with state based digital health activities for aged care

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
Older people requiring community and residential aged care services are supported by a skilled, motivated, and empowered workforce	58
Older people living in the community and residential aged care are supported by timely, accessible, coordinated primary care services in and out of hours.	58
Primary health care providers have access to resources and support to improve digital health literacy	115
Primary health care providers are supported to adopt and fully implement digital health technologies	115



Activity Demographics

Target Population Cohort

People living in residential aged care facilities

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The Adelaide PHN are in the process of establishing an engagement process to support aged care across all Adelaide PHN older people and aged care specific activities. Engagement will include but is not limited to clinical council and community advisory council members with special interest, and network leadership group members with special interest.

In addition the Adelaide PHN has engaged with Country SA PHN and NALHN to ensure integration and consistency in efforts across aged care activities

Collaboration



Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2024

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

The Adelaide PHN will work closely with both Country SA PHN and state based health authorities to ensure consistency in approach. Moreover, the Adelaide PHN will identify specific RACFs to work with and develop appropriate models of care to support implementation of digital health activities.



AC-VARACF - 202203 - O202203 - Virtual Access in Residential Aged Care Facilities - Operational



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-VARACF

Activity Number *

202203

Activity Title *

O202203 - Virtual Access in Residential Aged Care Facilities - Operational

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Operational component Virtual Access in Residential Aged Care Facilities

Description of Activity *

Operational component Virtual Access in Residential Aged Care Facilities

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
Older people requiring community and residential aged care services are supported by a skilled, motivated, and empowered workforce	58
Older people living in the community and residential aged care are supported by timely, accessible, coordinated primary care services in and out of hours.	58
Primary health care providers have access to resources and support to improve digital health literacy	115
Primary health care providers are supported to adopt and fully implement digital health technologies	115



Activity Demographics

Target Population Cohort

People living in residential aged care facilities

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2024

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



AC-AHARACF - 202201 - O202201 - After Hours Access in Residential Aged Care Facilities - Operational



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-AHARACF

Activity Number *

202201

Activity Title *

O202201 - After Hours Access in Residential Aged Care Facilities - Operational

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Operational component of After Hours Access in Residential Aged Care Facilities

Description of Activity *

Operational component of After Hours Access in Residential Aged Care Facilities

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
Older people requiring community and residential aged care services are supported by a skilled, motivated, and empowered workforce	58

Older people living in the community and residential aged care are supported by timely, accessible, coordinated primary care services in and out of hours.	58
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Activity Demographics

Target Population Cohort

People living in residential aged care facilities

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2024

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

