

ADELAIDE PHN STRATEGIC PLAN SUMMARY

2017 - 2020

OBJECTIVES

Increase the efficiency and effectiveness of primary health services for patients, particularly those at risk of poor health outcomes.

Improve coordination of care to ensure patients receive the right care, in the right place, at the right time.

PRIORITIES

Aboriginal health • aged care • alcohol and other drugs • children and youth
• culturally and linguistically diverse communities • digital health • disability
• health workforce • mental health • palliative care • population health

STRATEGIES AND OUTCOMES

1 Know the health and service needs of our communities and develop solutions	2 Improve the persons experience of primary health care	3 Engage and involve our community in services co-design and feedback	4 Commission services that are high quality and effective
Well evidenced and iterative Needs Assessment	Develop the capacity of our providers	Ensure strong stakeholder involvement	Focus on right care, right time, right place
Develop and maintain strategic data sharing with partners	Focus on integration of primary and acute care	Build and nurture community champions	Encourage innovation
Utilise predictive modelling and trend analysis to inform decisions	Focus on transition of care and clinical handover	Focus on co-design, evaluation and review	Focus on integration and collaboration
Innovate to address identified service gaps and ensure sound research	Build and sustain HealthPathways		Ensure capacity building, transparency and accountability
Collaborative and integrated commissioned activities that fulfil gaps	Focus on continued quality improvement		
Focus on complex and chronic conditions	Identify and reduce avoidable hospitalisation		
Drive integration and collaboration across all areas			

MEMBERSHIP FOCUS

Provide timely, early and equitable access to appropriate services

Improve health literacy and education for consumers and primary health care providers

Provide equitable and easy access to primary health services for Aboriginal and Torres Strait Islander communities

Improve care coordination, integration and navigation of the primary health care sector

Address mental health, alcohol and other drug and physical health issues