

Commissioning Overview

Our work is driven by a set of national priorities determined by the Commonwealth Department of Health. Across these priority areas in 2019/20, Adelaide PHN commissions a running total of:

168
contracts

worth over
\$45
million



87%

of contracts directly
measure outputs
and outcomes

phn
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An Australian Government Initiative

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**ANNUAL
REPORT**
HIGHLIGHTS
19/20

Aboriginal Health



23,640

care coordination services

7,269

outreach services

4,168

clinical services

2,603

supplementary services

1,851

transportation services

20 services worth over
\$4.2 million



1,098
CTG clients

Digital Health



14,932

primary health care enquiries supported

1,801

practice support visits (prior to COVID-19)

We've supported a **166% increase** in My Health Record discharge summaries

Registered with My Health Record in our region

94%

of general practices



75%

of pharmacies



Alcohol and other Drugs (AOD)



14 services worth over **\$6 million**

We supported **2,689** people who accessed **3,199** episodes of treatment



Mental Health

61 services worth over
\$37.8 million

128,560 total mental health service contacts with **13,909** people supported

Our Central Referral Unit (CRU) processed

12,769 referrals

an increase from last year of **74%**



Our youth mental health services supported **4,439** young people, providing **43,014** service contacts

Health Workforce

HealthPathways surpassed the milestone of **200 pathways** via the portal



Our commissioned service providers delivered **43** continuous professional development events for over **881** local primary health care professionals

Population Health



Our Adelaide Refugee and New Arrivals Program provided **399** health literacy sessions to support **113** people

Aged Care



13 services worth over
\$1.3 million

The Enabling Choice program delivered VitalTalk training to **140 local nurses**

59 pharmacies and general practices participated in our Palliative Care Access to Medicines Program – an **18% increase** from last year

COVID-19 Response



Supported establishment of 4 Respiratory Clinics, contributing to the **151,285** COVID-19 tests undertaken in SA

Supported providers by responding to **2,250** direct COVID-19 enquiries and dispatching over **150,000** pieces of PPE