

APHN CENTRAL REFERRAL UNIT (CRU) – BEST PRACTICE ADDRESS BOOK

INTRODUCTION

Adelaide PHN's Central Referral Unit (CRU) clinically triages referrals for primary mental health care services across the Adelaide region. This centralised single point of entry allows easy access to a wide range of services commissioned across the stepped care continuum. The unit receives & allocates referrals from providers to the appropriate step of care and service provider.

ReferralNet and Argus customers can send referrals to the CRU using secure messaging. This ensures that the information is sent in a timely, secure manner and can be read easily by clinicians. This factsheet shows how this process is undertaken in the Best Practice clinical information software. ***If your practice is using Argus, you will need to contact them to turn on the Argus to ReferralNet sending functionality*.**

THE REFERRAL PROCESS

Address Book

The APHN Central Referral Unit can be added to your address book with details as shown below.

Contact details

Type: Individual Company/Institution

Title: First name:

Name:

Greeting:

Category:

Address	Phone	Fax
1/22 Henley Beach Road, Mile End, 5031.	8219 5900	

Mobile phone: Pager: A/H phone:

Provider No.: Health Identifier:

PKI key ID: Skype:

E-mail: Website:

Messaging provider: Account ID: (if applicable)

Comment:

Is an operating facility

Online Directory ID: _____ Last checked for updates: _____

This Contact is currently linked to the Online Directory and most fields may not be manually updated. Use the Unlink button to stop auto-updates and unlock fields.