| | | | elaide PHN Adult menta | | • | | Tertiary (metro) (IAR-DST level 5)-can be |
|--|---|--|--|---|--|--|--|
| Commissioned service providers provide no cost services for low-income earners, or priority groups- perinatal, CALD, homelessness, LGBTQI+, Aboriginal and Torres Strait Islanders, DV, children under 12 and headspace services for 12-25 years. Postcode-based service allocation for some services. Referrers need to identify main mental health problem to be treated, which eligibility criteria the client is referred under, and risk to self and others risk dated no more than 6 weeks old). Exclusions: relationship counselling, moderate/severe intellectual disability or if client is eligible for psychological support under NDIS plan. Providers are not able to provide medico-legal reports, or psychiatry assessment. Low intensity Mild-mod intensity Moderate Intensity | | | | | | | |
| IAR-DST level 1 Online/phone Self-help Head to Health website- resources, online programs, | (IAR-DST level 2) Low intensity: (Phone or in person structured therapy)-self refer/ GP letter. | (IAR-DST level 3) Psychological Therapy Providers: total of 6+ 6 sessions per year, second set on GP review. North/Western suburbs: Sonder | Clients need to want to engage and be | wellbeing check Mental Health Triage (MHT): | | | |
| | | | Tier 3 diagnoses: psychotic disorders, | | | | |
| | | | Shared care with GP (& severe- some central suburbs) | Clinical case coordination (CCC) | Psychosocial support | Suicide prevention services (SPS): | ☎13 14 65- phone triage service main entry point to tertiary |
| nline forums and hone services and igital information for II ages. ww.HeadToHealth.gov.au | North/Western suburbs: Sonder Focussed Minds (14 years to older persons). | Adult Wellbeing (14 years to older persons. ☎8209 0700, Need MHCP or IAR-DST, or can have 3 provisional sessions with GP letter or provisional referral form. • Central/Southern suburbs: Links to wellbeing Psychological Therapies (16 years to older persons)- ☎8326 3591 includes perinatal - internally triaged to this program. Need MHCP or IAR-DST or can have 3 provisional sessions with GP letter or provisional referral form LTWB Central catchment temporary CLOSURE (except for SPS and Shared Care) | Psych therapy and case management for up to 2 years. Need Tier 3 diagnosis and MHCP. North/Western suburbs: Sonder \$209 0700 Shared Care with GP (16-65)-MHCP and tier 3 diagnosis Central/Southern suburbs: Links to wellbeing \$8326 3591 LTWB Central catchment temporary CLOSURE (except for SPS and Shared Care) | SANE: phone case coordination-for severe mental illness, \$\mathbb{2}\$1800 187 263, can self-refer North/Western suburbs: Sonder \$\mathbb{2}\$8209 0700, Clinical Care coordination (18+) for 3 months. Need MHCP and Tier 3 diagnosis. Central/Southern suburbs: Links to wellbeing \$\mathbb{2}\$8326 359: Clinical Care coordination (18+) for 3 months Need MHCP and Tier 3 diagnosis. LTWB Central catchment temporary CLOSURE (except for SPS and Shared Care) | Neami National- Wellness connect- psychosocial support- 18-64 years. (Not eligible if on NDIS) can self-refer. 1300 358 220 Groups for severe mental illness North/Western suburbs: Sonder Maternal/infant DBT (MiDBT (18+)- group Central/Southern suburbs: Links to wellbeing 38326 3591, (MiDBT) (16+)- only open to clients having therapy at LTWB email notification of referral to LTWB Central catchment temporary CLOSURE (except for SPS and Shared Care) | Eligibility: not open to tertiary mental health services. Suicidal Ideation and plans or intent, no more than moderate risk overall, stable, not psychotic, or mod/severe intellectual disability. •North/Western suburbs: Sonder SPS (14+) **8209 0700 •Southern/Central suburbs: Links to wellbeing SPS (16+)-5–8-week program (low to mod risk) **8326 3591 • Anglicare SPS: non-clinical 3-month programonly for clients with moderate mental illness | Statewide Eating disorders: 7117 8800 https://www.sahealth.sa.gov.au/wps/wnnect/public+content/sa+health+internvices/mental+health+services/eatisorder+service/statewide+eating+disorder-service/statewide+eating+disorder-service/statewide+eating+disorder-service/statewide+eating+disorder-service/statewide+eating+disorder-service/statewide+eating+disorder-service/statewide-service |
| Perinatal Cultural and Linguistically divers (CALD) Aboriginal and Torres Strait Islanders Suicide prevention services Gender wellbeing (only for gender specific therapy) Intellectual Disability Services | Thorne Harbour- LQBTIQA+ specialist health service provider – peer support, brief intervention, clinical care coordination, counselling and structured psychological therapies- main mental health problem must be gender related (16+) 57 Hyde St Adelaide and 51 Bower Street Woodville 7087 412 or mhsa@thorneharbour. org | Perinatal Lives Lived Well Northern suburbs Lives Lived Well Salisbury and Playford council catchment. Lives Lived Well \$\mathbb{T} 1300 727 957 Perinatal: Links To Wellbeing Psychological Therapies Southern catchment area \$\mathbb{T} 8326 3591- includes perinatal referrals- internally triaged- (16+ and pregnant/ baby under 2 years, with mild/moderate perinatal anxiety/depression. Need MHCP or IAR-DST | Nunkuwarrin Yunti (Aboriginal and Torres Strait Islanders): Psych therapy (16+) Can self refer, need MHCP after 5 sessions. Located in the city, Elizabeth and Christie Downs. 8406 1600 The ACT Centre (Aboriginal and Torres Strait Islanders): (Stepney and Prospect): Psych therapy (12+) 8363 1963 - CLOSED (at capacity) | The ACT Centre – (Aboriginal and Torres Strait Islanders) severe mental illness- individual therapy, AOD and groups (12+). Located at Stepney and Prospect CLOSED (at capacity) Aboriginal Community Connect- AOD service, including case management, residential rehabilitation, based in Prospect \$\mathbb{Z}\$8344 6054 STTARS - Supporting Survivors of Torture and Trauma \$\mathbb{Z}\$8206 8900 81 Angas Street Adelaide **Additional northern office to be established 2023. A focus on new arrivals/refugees/asylum seekers No geographic restrictions covers Adelaide metropolitan area. 18 years + Open Monday – Friday 9 – 5 pm Not an emergency service Providing low intensity services assisted by bilingual workers offering therapy, practical support, information and service navigation. Funded for 2.8 FTE Clinical care coordination 0.6 FTE | | Walk-in crisis support- no appointment needed Urgent Mental Health Care centre- 24/7: 16+ & MH main problem & living in metro Adelaide at 215 Grenfell St, Adelaide 8448 9100 North: Sonder Walk in AH MH service-open 1700-2100 M-F (16+) PH: 8209 0711 (2 Peachey Rd Ed North South/central: Links to wellbeing Walk in MH service-1700-2200 Monday-Friday Lived experience Telephone support service (LETTS)- non-clinical support by peer-workers for anyone seeking help with distress-online chat, phone 1700-2330-365 days/year | PANDA Secondary Consultations to Health Professionals (03) 9926 90 SA Perinatal Advice Line: telephone 137 827. 24/7 for urgent or emergency care of perinatal patients. SA Intellectual Disability Heaservice (SAIDHS) Specialised health service whi provides medical and mental health assessment and consultation for adults with intellectual disability and compreeds. Referrals must be received from clients own GP/medical special Self-referrals considered if the no access to GP. 8257 7300 healthsaidhs@sa.gov.au Located at Ingle Farm Recreations. |
| cohol and Other rugs- (see jild/youth section for bung person specific ervices) | Offenders Aid and Rehab (OARS): 18+ AOD counselling post prison and assistance with housing 8218 0700 Monday – Friday | Mission Australia (and Sonder)- Partners towards wellbeing (mild- moderate mental illness and AOD concerns). metro wide. 8417 8100 Referral form: https://forms.office.com/r/kqEu5CbVLN | Nunkuwarrin Yunti (Aboriginal and Torres Strait Islanders - Harm minimisation team/ AOD counsellor- metro Adelaide. https://nunku.org.au/our- services/social-emotional/drug- alcohol-support/ \$\mathbb{\alpha}\$8406 1600 | Psychmed: Matrix program- for self refer. Various locations ☎823 | clients with mod-high meth concerns, can 32 3333 | Useful numbers/tools Standard drinks calculator: https://drinkwise.org.au/standard-drinks- calculator/# CAGE: https://americanaddictioncenters.org/alcoholism- treatment/cage-questionnaire-assessment Audit: https://auditscreen.org/ | DASSA ☎ 1300 131 340 Drug and alcohol clinical advisory service: ☎7087 1742 from 0830 to 22 every day. |

Older Persons Mental health (metro)- (aged 65 years+, or 50+ for Aboriginal and Torres Strait Islander persons)

Residential aged care (not retirement village)
Psych therapy for older persons
Older personstertiary

Residential aged care: RASA-

Supporting emotional wellness in aged care. In-reach counselling service for Mild-moderate (IAR-DST level 2-3)

1800 000 739

Residential aged care: RASA-

Supporting emotional wellness in aged care. In-reach counselling service for Mildmoderate (IAR-DST level 2-3)

Psychological Therapy Providers: clients need to be able to attend the service and have no more than mild cognitive impairment.

- North/Western suburbs: Sonder Adult Wellbeing (14 years to older persons)
- 8209 0700, Need MHCP or IAR-DST, and can have 3 provisional sessions with GP letter.
- Central/Southern suburbs: Links to wellbeing Psychological Therapies (16 years to older persons)- ☎8326 3591. Need MHCP or IAR-DST and can have 3 provisional sessions with GP letter. CLOSED to referrals as of 13/6

Residential Aged Care RASA

Severe mental illness - in-reach to residential aged care

Metro-wide excludes dementia

1800 000 739

Older Persons MH services:

https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/service s/mental+health+and+drug+and+alcohol+services/mental+health+services/older+persons+mental+health+services

Eastern team

367a Magill Rd, St Morris Telephone: (08) 7425-6400

Northern team

116 Reservoir Rd, Modbury 5092 Telephone: (08) 7425 6300

Southern team

Springbank House

Block C, Repat Health Precinct, 216 Daws Road, Daw Park

Telephone: (08) 7117 5037

Western team

308 Grange Road, Kidman Park Telephone: (08) 8426 0600

Useful Older Persons Contacts//websites (not PHN funded)

Dementia Australia 1800 100 500 24/7, Adelaide office- **2**8372 2100

Dementia Behaviour Management Advisory Services: When changed behaviours start to impact the care of a person living with dementia, or their carers, providing on the ground support, clinical advice and more.

21800 699 799- 24/7 phone support, https://www.dementia.com.au/contact/referral

Dementia Support Australia ☎ 1800 699 799, or visit dementia.com.au https://www.dementia.org.au/support/counselling

My aged care portal: https://www.myagedcare.gov.au/

| Adelaide PHN child and youth mental health services (metro) | | | | | |
|---|---|--|--|-------------------------------|--|
| Low intensity IAR-DST level 1 | Mild-mod intensity (IAR-DST level 2) | Moderate Intensity (IAR-DST level 3) | High Intensity (IAR-DST level 4) | Tertiary (IAR-DST level 5) | |
| eheadspace- 12-25 | Headspace primary platforms-various locations | | Complex Youth - Youth Enhanced Service (YES) | Mental Health Triage (MHT): | |
| years, open 9am-1am | | oung people aged 12-25 years who want to attend, with mild- | Eligibility 12 – 25. | 16 years + accessed through | |
| phone/webchat. | moderate mental health c | oncerns and low risk to self and others (IAR-DST levels 2-3). Also | | ☎13 14 65, Healthlink, | |
| ☎1800 650 890. Self- | have some AOD, physical | I health, peer support and study/employment support. | Living in Playford, Salisbury, Marion, Onkaparinga, Port Adelaide Enfield or Adelaide CBD. | Emergency Departments, | |
| refer | | | Severe mental health symptoms can manage moderate risk in context of a primary mental health service. | ambulance or SAPOL | |
| https://headspace.org.au | Need MCHP and GP lette | er for private providers | Functional impairment in at least two areas of their life. | wellbeing check | |
| | | | Exclusion criteria | | |
| | Can self refer | | IAR score of Severe 5 | CAMHS connect: 28161 | |
| | | | Young people with a primary presentation of neuro-developmental disorder unaccompanied by a complex MH | 9665 (0-16) most regions. | |
| | Need MHCP/IAR-DST for | r salaried staff. | presentation. | Prefer GP referral. | |

Young person with a primary presentation of AOD, open to CAMHS, Headspace Early Psychosis, community mental Sonder headspace Edinburgh North ■8209 0700 – CLOSED TO REFERRALS as of 9/6 health team. to be reviewed in one month • Sonder headspace Onkaparinga 2 8186 8600 (Outer South) • Sonder headspace Marion **2** 8490 7700 (Inner South) • Sonder headspace **Adelaide** \$\textit{\textit{2}}\$1800 063 267 (in city, no step-up service available)-(city) Headspace Adelaide Early psychosis program: metro-wide service for young people **Urgent Mental Health Care** aged 12-25 with either ultra-high risk of psychosis/ or psychotic symptoms, 7 day/week centre- 24/7: 16 years+ & MH • Centacare headspace-Port Adelaide 2 8215 6340 (outer Western suburbs) service, rapid intake, includes assertive management, multi-disciplinary team. Can refer by main problem & living in metro MHCP, online referral form. Exclusions: psychotic episode with more than 12 months Adelaide Inside Out Institute - Eating Disorders treatment including consistent anti-psychotic medication, or currently open to tertiary mental 215 Grenfell St Headspace clinicians able to refer clients to e-therapy supported self- help brief 4 session CBT **2** 8448 9100 health team intervention (Inside Out clinicians provide online support) 2 0475 989 619 to discuss potential referrals, https://headspace.org.au/services/earlysychosis/headspace-early-psychosis Child/young person/parents- non-CSP useful services/websites kids helpline (5-25 Northern postcodes: Lives Lived Well \$\alpha\$1300 727 957 (0-11) Women's' and Children's **Lives Lived Wel** yrs- 21800 551 800 Salisbury and Playford **Hospital Emergency** Baptist Family Wellbeing Service: 0-18 years, individual counselling/wrap around support, North and South locations, online catchment area. Western postcodes: Sonder 28209 0700 Family Department (WCH ED): (24/7)referral form, https://baptistcaresa.org.au/service/mental-health/families \$\bigsep\$8118 5240 Parent helpline: 24/7 Low intensity, wellbeing (child/family psychological therapies (5-11 years) MHCP mental health team: \$\alpha\$8161 Child Sexual assault: Relationships Australia- individual/ family/ group counselling for children and their families post child **2**1300 364 100 psychological therapies or IAR-DST 7000 and page sexual assault at various locations. No cost. 2 1800 408 408 and clinical care Young carers: 1800 242 636- https://www.carerssa.com.au/ coordination Reachout.com- online community, peer chat, information, support for parents and young people, https://au.reachout.com/ approximately 3.2 FTE Open Arms: veterans/ and their families- including children, parent can self-refer 24/7: \$\infty\$1800 011 046 **Triple-Parenting-** 8 modules of online support Young person AOD: Child/young person may be eligible for services under Parents Employment Assistance Provider (EAP) Mission Australia Drug and alcohol youth outreach- 10-25 for parents/carers of children under 12 (no cost) **CAMHS** forensic services: School refusal: https://raisingchildren.net.au/school-age/school-learning/school-refusal/school-refusal years, for mild-moderate AOD problems various locations across Fear-less Triple P- 6 modules of online- for Program offers counselling for Parent helpline for support on ₹1300 364 100 parents/carers of children 6+ with anxiety offenders of rape, sexual metro area, can self-refer, or refer by https://forms.office.com/r/kwuP6qqTEh Raising children website- parenting help- https://raisingchildren.net.au/ abuse and violence. 0-18 symptoms (no cost) https://www.triplep-parenting.net.au Bullying: https://bullyingnoway.gov.au/responding-to-bullying vears, based at Enfield. Street-link Youth Health Services- youth health with AOD **2**7117 3800 Internet addiction: https://www.northshorekidspace.com.au/screen-and-gaming-disorder-clinic concerns for young people 10-25 and their families. 8202 5950 Useful contact numbers/websites- non CSPs

Emergency numbers:

- Ambulance/ police emergency: 000
- SA Police 131 444
- Child Abuse report line (CARL) report (13 14 78- can register for online report-

SAPOL Firearm report: https://www.police.sa.gov.au/services-and-events/firearms-and-

Sleep- insomnia management kit- SA health

Stop bang questionnaire for Obstructive sleep apnoea:

Relationship counselling:

Relationships South Australia (RASA): sliding scale cost **1300 364 277**

Family counselling:

- Anglicare SA: https://anglicaresa.com.au/children- families/relationships/family-relationship-support/
- Centacare: https://centacare.org.au/service/counsellingfamily-relationship-program/

Specialty CBT centres for anxiety and depression:

- Centre for Anxiety and Related Disorders (CARD)- SA health. No cost. clients aged 18-65 years living in Southern suburbs, individual CBT. Website has eligibility criteria & exclusions. 28204 4779
- Centre for Treatment of Anxiety and Depression (CTAD)-SA health, based at Thebarton, for clients aged 16-65 living in CALHN (central and Western suburbs); for individual CBT and Mindfulness groups, no cost, website has specific eligibility criteria & exclusions and online referral form. 28222 8100

Interpreting and Translating Centre (ITC) Government of South Australia \$\mathbb{\textit{2}}\text{1800 280 203}

Available Monday to Friday, 0800-1800. W: translate.sa.gov.au Email: itc@sa.gov.au

GP psychiatry advice: ☎ 1800 161 718 -open from 0830-1630 M-F. GP's need to register first time.

Safety Planning tool: https://stayingsafe.net/safetyplan

Domestic violence (DV) services:

- DV crisis line: 1800 800 098
- 1800 RESPECT: DV line 21800 737 732, 24/7 DV support
- Cedar Health Service: for people aged 16+ affected by abusive and unsafe behaviour from a partner or ex-partner. please call us Monday-Friday 9am-5pm. can arrange referrals to other services as needed. ☎8444 0700 **PERINATAL**

PANDA- phone case coordination for moderate- severe mental illness, for parents with infants under 1 year or pregnant. 2 (03) 9926 9018

PANDA helpline- perinatal phone support - \$\mathbb{2}1300 726 306, M-F 0830-1900

Homelessness and Tenancy services:

Homelessness Connect SA: ☎1800 003 308 SA gov- housing website:

https://www.sa.gov.au/topics/housing/emergency-shelterand-homelessness/homelessness-service-providers

Consumer Business Services: https://www.cbs.sa.gov.au information on a range of consumer services including tenancies Mon - Friday 131 882

RentRight SA (formerly Tenancy and Information Advisory Service): free independent services Mon - Fri 8 -8 pm 1800 060 462 www.syc.net.au/rentrightsa

OPEN ARMS Veterans and their families 24/7 1800 011 046

(only need to have served for 1 day in Australian armed forces). Includes counselling, clinical case management, peer work, can have multiple episodes of care. Rapid intake process. No

psychiatry- but can potentially fund private psychiatry assessment- only during Open Arms episode.

Children and Youth

In-School Psychology - 1300 884 340

Private service as well as some bulk billing services for supporting children with MH issues and needing collaborative care with school/psychologist/child/youth/parent's/carer's. Linked to individual not all metro wide schools. Phone to obtain furter details.

Eating Disorders

Butterfly Foundation 1800 33 4673 8 am - midnight 7 days per week counselling.

Men's counselling/support

Mensline Australia: 24/7- ☎1300 789 978

Physical Health support:

- Lifestyle change coaching: https://www.gethealthy.sa.gov.au/
- Quit smoking: www.quitsa.org.au, \$\mathbb{\text{\te}\text{\texi}\text{\text{\texi}\text{\text{\texi{\text{\texi{\texi{\texi\texi{\texi{\tex{\texi}\x{\texi}\texi{\texi{\texi{\texi{\texi{\texi{\texi{\texi{\
- Cancer counselling: for people affected by cancer, face-toface at Eastwood, telehealth or phone counselling 2 131120
- COVID-19 Information Line- 9am to 5pm daily on ₹1800 253

Sexual assault counselling:

- 16 years and over: Yarrow place (sexual assault 16 years+): ☎8226 8777
- Any age: individual, group and family counselling, various locations, no cost, https://www.rasa.org.au/services/couples-families/child-sexual-abuse-counselling/ or **1800 408 408**
- Relationships Australia- individual/ family/ group counselling for children and their families post child sexual assault at various locations. No cost. \$\alpha\$ 1800 408 408

General phone counselling/support

Beyond Blue: **2**1300 657 380 (24/7/) Lifeline: \$\mathbb{\textit{21}} 13 11 14 (24/7 crisis line)

Grief and loss:

Post prison:

certificates, no reports

Grief and loss support: Monday to Friday 9-5 28131 3400

OARS- post prison AOD & brief support ☎ 08 8218 0700

Links to wellbeing (post code based), client needs to want

to attend and engage- staff can only provide attendance

Clients may be eligible for psych therapy at Sonder or

- Carers SA: individual counselling, crisis support and planning
- Carer Gateway: no cost counselling 8am-6pm weekdays, 1800 422 737, https://counselling.carergateway.gov.au/s/
- Carer allowance (not income tested): https://www.servicesaustralia.gov.au/carer-allowance

Women's service finder: https://officeforwomen.sa.gov.au/womens-

NDIS:

- https://www.ndis.gov.au/applying-access-ndis/how-apply
- https://www.ndis.gov.au/applying-access-ndis/how-apply/gethelp-applying

Gambling:

- Statewide gambling therapy service (SA health)- no cost, can self refer, North and South locations, individual therapy, potentially inpatient treatment: https://sagamblingtherapy.com.au/

Financial counsellor helpline: \$\mathbb{2}1800 025 539

Carers:

- help, education, potential care packages, peer support, young carers 2 1800 242 636, https://www.carerssa.com.au/

- Carer pension: https://www.servicesaustralia.gov.au/carer-payment

No cost and low-cost counselling:

- Someone.health- need MHCP, no cost telehealth psychology, 7 days/week, https://someone.health/
- Mind spot: free mental health assessment, treatment, support online- 21800 614 434, https://www.mindspot.org.au/
- My Mirror- need MHCP, low-cost telehealth psychology, can fill in bulk billing from on website if low income or priority group, open 7 days/week, https://www.mymirror.com.au/
- Centacare: https://centacare.org.au/who-we-help/men/
- Uniting Communities: https://unitingsa.com.au/communityservices/children-and-families/men-and-families/
- Anglicare: https://anglicare.com.au
- Relationships Australia: https://relationships.org.au

Victims of a Motor Vehicle Accident:

• Life Time Support Authority: https://www.lifetimesupport.sa.gov.au which provides planned and funded person-centred treatment, care and support services for people who are very seriously injured in a motor vehicle accident in SA. 1300 880 849 9 - 5 pm Mon - Friday