

# Adelaide Refugees and New Arrivals Project

Adelaide Primary Health Network (PHN) is pleased to invite proposals for the provision of the Adelaide Refugees and New Arrivals Project (ARANAP).

The ARANAP Request for Proposal (RFP) seeks innovative and integrated approaches to providing refugees and new arrivals with access to quality primary health care services in the Adelaide PHN region in order to assure the right care, in the right place, at the right time.

This opportunity has been developed in response to:

- A Commonwealth directive through the Settlement Services Advisory Council;
- The Adelaide PHN's (Baseline and Baseline Update) Needs Assessments; and
- The Adelaide PHN stakeholder engagement activities which have indicated significant unaddressed primary health care needs and for refugees and new arrivals in the Adelaide PHN region.

Additionally, the Adelaide PHN builds on previous work undertaken in this area, as well as consultation with the Culturally and Linguistically Diverse (CALD) and refugee sector which indicated a need to address:

- health literacy for refugees and new arrivals to make informed decisions about their health and health care;
- capacity building for primary health care workers supporting the health of refugees and new arrivals; and
- system integration of primary health care services for refugees and new arrivals.

Adelaide PHN is requesting proposals from service providers that have a demonstrated sustainable presence in metropolitan Adelaide. Successful applicants will be expected to have significant experience working within primary health care and with refugees and new arrivals within metropolitan Adelaide. Additionally, successful applicants will be expected to demonstrate support for integration and partnership across and within the sector.

This is another exciting commissioning opportunity proudly brought to you by the Adelaide PHN.

Please refer to the **Program Guidelines** for information on the objectives, service specifications and application process.

Applications must be submitted through Tenderlink - <https://www.tenderlink.com/adelaidephn> - and close 12:00pm ACST Thursday 18 May 2017.

Applicant questions in relation to the RFP must be submitted via Tenderlink.