

Adelaide PHN Launches PHN Exchange – FAQ for Practices

What is PHN Exchange?*

[PHN Exchange](#) is an innovative population health knowledge management system developed by Murray PHN. The platform presents data that can be used by health providers, health planners, and Adelaide PHN to make informed decisions.

The system's standardised processes save time, increase efficiencies, reduce risks, and bolsters transparency.

PHN Exchange is already integrated with Pen CS software, which is the data extraction tool used by general practices that have agreed to [share data with Adelaide PHN](#). Therefore, for practices already sharing data with Adelaide PHN, no additional technical set up is required.

PHN Exchange will be implemented by Adelaide PHN on June 13th, 2023.

* [content adapted](#).

Why did Adelaide PHN Implement PHN Exchange?

Adelaide PHN was looking to provide practices an online tool to complement the paper-based Practice Wellbeing Reports that are currently provided to practices. By working with Murray PHN and the platform they have developed, we are able to get data in the hands of the GPs and practice managers in a more timely and efficient way.

Adopting the PHN Exchange eliminated the personnel resources and costs that would have been incurred to develop a very similar product.

The PHN Exchange platform is currently being utilised by a number of Australian PHNs, and therefore has already been validated in similar populations to Adelaide PHN.

Why should General Practices use PHN Exchange?

- For practices that are interested in improving the quality of their services through data driven decisions, PHN Exchange presents practice and regional health data in a way that is easy to read and visualise.
- Gathering data from multiple sources, PHN Exchange presents a customisable view for general practices, PHN staff to use in a multitude of ways to better inform decision making.
- It will be beneficial for GPs to utilise this system so that practice data and population health data can be found in one place.
- General practices within the Adelaide PHN region can access tailored reports that display practices trends and comparisons to help GPs make informed decisions about their patients and practices.

- There is also the capability to amend formatting, data presentation and reports to suit our requirements as we move forward.
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Further Information and Contact

If you would like further information about PHN Exchange or have any questions, please contact Adelaide PHN's Practice Facilitators via practicesupport@adelaidephn.com.au or phone 8219 5900.

Resources

- [PHN Exchange \(Adelaide PHN\)](#)
- [PHN Exchange Overview](#)