

Adelaide - Drug and Alcohol Treatment Services 2021/22 - 2024/25 Activity Work Plan



AOD - 1000 - AOD 1. Youth Specific Services



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

1000

Activity Title *

AOD 1. Youth Specific Services

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Ensure young people living in the Adelaide PHN region have access to appropriate, youth-friendly treatment interventions and prevention activities in alignment with the Adelaide PHN AOD Treatment and Quality Framework

Description of Activity *

In 2020, Adelaide PHN redesigned the commissioning of AOD services to better align with local needs and the National Framework for Alcohol, Tobacco and Other Drug Treatment. This included the development of the Adelaide PHN AOD Treatment and Quality Framework.

Consistent with this, in 2022-2023, Adelaide PHN will continue to commission treatment services that are specifically designed to

meet the needs of young people aged 10-25. This includes commissioning youth specific services which aim to deliver interventions to high-risk young people with complex needs, ensuring that they can access safe, high-quality services suitable to their needs.

Youth specific services will continue to be delivered in accordance with best practice and evidence including youth specific and appropriate treatment interventions and methods. Youth specific AOD work will continue to support headspace services to meet the AOD requirements of the headspace Model Integrity Framework.

Using the Alcohol and Other Drug Treatment Services National Minimum Data Set (AODTS-NMDS) as a basis, Adelaide PHN has standardised the collection of data from commissioned AOD treatment service providers to inform the continuous quality improvement of AOD treatment services in the region. Providers are required to provide Adelaide PHN with quarterly data reports including outcome measures.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
Priority populations have access to high quality alcohol and other drug treatment services and interventions	98
Integration and partnership between AOD and Primary Health Care services improves continuity of care and experiences	98



Activity Demographics

Target Population Cohort

Young people aged 10-25 years

- o At low risk or with problematic use
- o With complex needs or substance dependence

In Scope AOD Treatment Type *

- Interventions to reduce harm
 - o Peer strategies
 - o Information & education
- Interventions to screen, assess and coordinate
 - o Screening
 - o Brief Interventions
 - o Assessments
 - o Case management
 - o Aftercare & assertive follow-up
- Intensive interventions
 - o Counselling
 - o Withdrawal management
 - o Pharmacotherapy

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

In 2020, a redesign of AOD treatment services was undertaken to ensure services are purchased and aligned with the Needs Assessment. The Adelaide PHN AOD Treatment and Quality Framework, underpins the scope and approach for AOD commissioned services that commenced in July 2021. Consultation was undertaken to gauge stakeholder satisfaction that the proposed Framework would support efficient, effective treatment services.

Stakeholders consulted included current commissioned service providers, internal Adelaide PHN stakeholders, Drug and Alcohol Services South Australia (DASSA), South Australia Network of Drug and Alcohol Services (SANDAS), primary health care providers, people with lived experience of drug and/or alcohol dependence, LGBTIQ+ people, Aboriginal and Torres Strait Islander people, young people, older people, people with experience of homelessness, people with a disability, individuals at risk of family and domestic violence, people from culturally and linguistically diverse backgrounds and people in contact with the criminal justice system.

Consultation included circulating the Framework publicly and inviting feedback via interviews with sector leadership, online workshops within the sector and community, and an online survey. Opportunities to further develop integration outside of the AOD sector were also identified. These key themes were incorporated to both the Framework and the Commissioning Plan for AOD Treatment Services 2021-23.

Alignment with the 2020 DASSA Health Needs Assessment (HNA):

In 2020, DASSA conducted a HNA of state-wide AOD need, to inform their future planning and commissioning of government and non-government alcohol and other drug treatment services in South Australia up to 2030. The 2020 consultation described above was designed in a complementary fashion to this work. Through Adelaide PHN's partnership with DASSA on this project, Adelaide PHN used the results of the HNA in our own iterative Needs Assessment.

In 2022, Adelaide PHN consulted with key stakeholders including DASSA, SANDAS, the Multicultural Communities Council of SA (MCCSA) and its commissioned service providers to update its understanding of non-residential AOD treatment service delivery gaps and needs within the Adelaide PHN region. Consultation included a series of stakeholder meetings and a brief online survey circulated to all Adelaide PHN-funded AOD treatment service providers.

Collaboration

Collaboration is facilitated through a range of mechanisms:

- ☑ Supporting AOD services to develop Service Level Agreements with headspace centres for the provision of a comorbidity approach for young people
- ☑ Commissioned service providers developing formal agreements with 'Helping Young People Achieve' and 'Flexible Learning Options' programs,
- ☑ Adelaide PHN holds regular meetings and has formal MoAA with DASSA and Country SA PHN
- ☑ Informal networking with the State AOD Peak, youth centres, local councils' youth engagement strategies, child and adolescent and community mental health services, medical centres and gambling and gaming services.

Clinical, professional and service collaboration and integration occurs regularly to support young people with complex needs:

- Supporting development of multidisciplinary care models inclusive of youth friendly general practice services
- Cross sector MoUs and SLAs are developed with commissioned service providers and youth justice juvenile detention services
- Referral pathways developed with child protection
- Supporting commissioned service providers to participate in the Attorney General's fines program meaning young people who seek treatment can reduce fine repayments
- AOD service participation in the Adelaide headspace Youth Early Psychosis consortium
- Connecting with DASSA on referral pathways to residential rehabilitation and detoxification



Activity Milestone Details/Duration

Activity Start Date

01/01/2020

Activity End Date

30/06/2024

Service Delivery Start Date

July 2021

Service Delivery End Date

June 2024

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

Yes

Decommissioning details?

Co-design or co-commissioning comments

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 2000 - AOD 2. Population Based AOD Services



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

2000

Activity Title *

AOD 2. Population Based AOD Services

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Ensure people from identified priority populations have equitable access to high quality treatment interventions in alignment with the Adelaide PHN AOD Treatment and Quality Framework

Description of Activity *

In 2020, Adelaide PHN redesigned the commissioning of its AOD services to better align with local needs and the National Framework for Alcohol, Tobacco and Other Drug Treatment. This included the development of the Adelaide PHN AOD Treatment and Quality Framework. As part of this, Adelaide PHN identified several priority populations requiring increased access to AOD treatment services.

In 2022-2023, Adelaide PHN will continue to:

- ☑ Commission treatment services that support people from the identified priority populations
- ☑ Ensure that commissioned AOD treatment services are high quality, person-centred, aligned with local needs and delivered in accordance with the Adelaide PHN AOD Treatment and Quality Framework through routine performance monitoring and outcome evaluation.

In 2020, Adelaide PHN commissioned a report into substance use and AOD treatment services for older people (through the National Centre for Education and Training on Addiction). The findings have been included in the Needs Assessment and are being

used to inform the development and implementation in 2022-23 of the Reach & Refer program comprising a suite of modulated interventions, delivered by general practice and specialist AOD services, and specifically targeted at older adults (aged 50+) within the Adelaide PHN region. The principal focus of the Reach & Refer program will be on addressing risky and harmful alcohol consumption among older adults.

In 2022-23, Adelaide PHN will also:

- ☑ Extend all existing Adelaide PHN-funded AOD service provider funding contracts for an additional 12 months to the 2023-24 financial year.
- ☑ Enhance the capability of the multicultural community sector to provide AOD services to culturally and linguistically diverse clients in a culturally safe and appropriate way by investing in the development of a specialised CALD AOD treatment service. This also includes building the multicultural / CALD capability of Adelaide PHN-funded mainstream services and access to interpreting services.
- ☑ Enhance the capability of existing Adelaide PHN-funded service providers to continue to support the needs of families of clients focusing on identified priority populations.

All commissioned AOD treatment services are expected to:

- ☑ Identify the needs and motivations of the people seeking treatment for substance use
- ☑ Deliver high quality person-centred AOD Treatment interventions
- ☑ Provide safe and appropriate pathways to and from the services.

Using the Alcohol and Other Drug Treatment Services National Minimum Data Set (AODTS-NMDS) as a basis, Adelaide PHN has standardised the collection of data from commissioned AOD treatment service providers to inform the continuous quality improvement of AOD treatment services in the region. Providers are required to provide Adelaide PHN with quarterly data reports including outcome measures.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
Culturally and linguistically diverse communities (including newly arrived and refugee communities) can access culturally safe and appropriate primary health care services in a timely way	36
LGBTIQ+ communities can access safe, inclusive and appropriate mental health services and alcohol and other drugs treatment options	37
Priority populations have access to high quality alcohol and other drug treatment services and interventions	98
Integration and partnership between AOD and Primary Health Care services improves continuity of care and experiences	98
LGBTIQ+ communities can access safe, inclusive and appropriate alcohol and other drugs treatment options	98



Target Population Cohort

The Adelaide PHN AOD Treatment and Quality Framework identifies the following priority population groups:

- Aboriginal and Torres Strait Islander people
- Culturally and linguistically diverse communities
- Lesbian, gay, bisexual, transgender, intersex, and queer/questioning (LGBTIQ) communities
- Older people
- People in contact with the criminal justice system

People using methamphetamine are also considered a priority population, as articulated in the Adelaide PHN Needs Assessment. The Adelaide PHN AOD Treatment and Quality Framework also identifies several substances of concern.

People with co-occurring mental health conditions and substance use issues are also a significant group requiring treatment services. Adelaide PHN expects all commissioned service providers delivering AOD treatment services will screen and identify people with comorbidities to ensure they are provided with an appropriate person-centred service.

In Scope AOD Treatment Type *

- Interventions to reduce harm
 - o Peer strategies
 - o Family support
 - o Information & education
- Interventions to screen, assess and coordinate
 - o Screening
 - o Brief Interventions
 - o Assessments
 - o Case management/care coordination
 - o Aftercare & assertive follow-up
 - o Consultation liaison
- Intensive interventions
 - o Counselling
 - o Withdrawal management
 - o Pharmacotherapy
 - o Non-residential rehabilitation

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

In 2020, the Adelaide PHN AOD Treatment and Quality Framework was developed to underpin the scope and approach for AOD commissioned services commencing July 2021. Consultation was undertaken to gauge stakeholder's satisfaction that the proposed Framework would support efficient, effective treatment services.

Stakeholders consulted included commissioned service providers, members of Adelaide PHN's Advisory Councils, Drug and Alcohol Services South Australia (DASSA), South Australia Network of Drug and Alcohol Services (SANDAS), primary health care providers, Aboriginal and Torres Strait Islander people, people with lived experience of drug and/or alcohol dependence, LGBTIQ+ people, young people, older people, people with experience of homelessness, people with a disability, individuals at risk of family and domestic violence, people from culturally and linguistically diverse backgrounds and people contact with the criminal justice system.

Consultation consisted of circulating the Framework publicly and inviting feedback via interviews with sector leadership, online workshops with sector and community, and an online survey. Opportunities to further develop integration outside of the AOD sector were also identified. The key themes from the consultation were incorporated into the Framework.

Alignment with the 2020 DASSA Health Needs Assessment (HNA):

- ☑ In 2020, DASSA conducted a HNA of state-wide AOD need, to inform their future planning and commissioning of government and non-government alcohol and other drug treatment services in South Australia up to 2030.
- ☑ The 2020 consultation described above was designed in a complementary fashion to this work.
- ☑ Through Adelaide PHN's partnership with DASSA on this project, Adelaide PHN used the results of the HNA in our own iterative Needs Assessment.

In 2022, Adelaide PHN consulted with key stakeholders including DASSA, SANDAS, the Multicultural Communities Council of SA (MCCSA) and its commissioned service providers to update its understanding of non-residential AOD treatment service delivery gaps and needs within the Adelaide PHN region. Consultation included a series of stakeholder meetings and a brief online survey circulated to all Adelaide PHN-funded AOD treatment service providers.

Collaboration

In 2019 the Adelaide PHN CAC advocated for further investigation of the challenges for LGBTIQ+ people when engaging with the primary health care system. Following further stakeholder feedback and evidence gathering, the LGBTIQ+ community was named as a priority population in the AOD Treatment & Quality Framework. The providers listed below will remain key stakeholders for collaboration and further developing of service models for LGBTIQ+ people in the Adelaide PHN region:

- South Australian Rainbow Advocacy Alliance (SARAA)
- Catalyst Foundation
- SHINE SA
- COTA SA
- Trans Health SA
- Thorne Harbour Health

Further collaboration about priority populations requiring AOD treatment services is occurring with:

- ☑ Non-government organisations providing drug and alcohol treatment services
- ☑ Drug and Alcohol Service South Australia (DASSA): providing treatment referral service - Alcohol and Drug Information Service (ADIS), and state-funded service directory [Know Your Options]
- ☑ SA Health and Country SA PHN: coordinated development of HealthPathways SA [Alcohol & Other Drug pathways]
- ☑ South Australian Network of Drug and Alcohol Services (SANDAS): State AOD Peak providing Co-morbidity Network Group, service promotion and workforce development / capacity building
- ☑ General Practice and other primary health care providers: referral into treatment
- ☑ Local Drug Action Teams
- ☑ Department of Correctional Services and Department of Child Protection: referral into treatment
- ☑ University of Adelaide: optimisation and scale up of the eASSIST and Brief Interventions
- ☑ Adelaide PHN Central Referral Unit (CRU): triage and referral of Mental Health Treatment Plans identifying substance use as primary disorder, or as comorbid condition
- ☑ Adelaide PHN commissioned mental health providers and other commissioned providers.



Activity Milestone Details/Duration

Activity Start Date

01/01/2020

Activity End Date

30/06/2024

Service Delivery Start Date

July 2021

Service Delivery End Date

June 2024

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 3000 - AOD 3. Aboriginal and Torres Strait Islander AOD Services



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

3000

Activity Title *

AOD 3. Aboriginal and Torres Strait Islander AOD Services

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Improve access to culturally appropriate AOD treatment interventions for people from diverse backgrounds, particularly Aboriginal and Torres Strait Islander people, through the provision of services that are:

- culturally safe and appropriate,
- integrated, and
- enable navigation and pathways to appropriate care

Description of Activity *

Following a redesign of the commissioning of AOD services, in 2020, to better align with local needs and the National Framework for Alcohol, Tobacco and Other Drug Treatment, Adelaide PHN commissioned Aboriginal and Torres Strait Islander specific AOD services that are culturally appropriate, high-quality, person-centred and aligned with local -community needs. Funding is provided to community controlled AOD services, as well as supporting culturally sensitive / culturally aware mainstream alternatives.

As part of the Adelaide PHN AOD Treatment and Quality Framework, Adelaide PHN has identified a wide range of actions under the National Aboriginal and Torres Strait Islander People's Drug Strategy 2014-2019 and continues to ensure that these actions are implemented and maintained.

Adelaide PHN also supports all AOD service providers to improve their own cultural safety and to deliver culturally appropriate services, by requiring them to undertake actions aligned with the outcomes identified in the NSQHS Standards User Guide for

Aboriginal and Torres Strait Islander health.

In 2022-23 Adelaide PHN will continue to commission Aboriginal and Torres Strait Islander-specific AOD services and will continue to support culturally sensitive and culturally aware alternatives provided by mainstream services.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
Aboriginal and Torres Strait Islander people can access culturally safe and appropriate AOD treatment services	45
People requiring AOD treatment services in Adelaide are supported by a sufficient, safe, skilled and appropriate workforce	98



Activity Demographics

Target Population Cohort

Aboriginal and Torres Strait Islander people

In Scope AOD Treatment Type *

- Interventions to reduce harm
 - Peer strategies
 - Family support
 - Information & education
 - Assertive outreach
- Interventions to screen, assess and coordinate
 - Screening
 - Brief Interventions
 - Assessments & treatment planning
 - Case management / care coordination
 - Aftercare & assertive follow-up
- Intensive interventions
 - Counselling – Motivational interviewing, narrative therapy CBT, mindfulness, accidental counselling, psychoeducation
 - Mutual aid groups, including SMART and Peer support

Indigenous Specific *

Yes

Indigenous Specific Comments

Ongoing engagement documented in 'Consultation' and 'Collaboration' below.

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

During the 2020 consultation for the AOD services redesign, dedicated consultation with local Aboriginal and Torres Strait Islander stakeholders was conducted, seeking feedback on culturally safe and appropriate service offerings, including appropriate treatment settings, care teams, scope for treatment interventions and culturally appropriate and safe treatment services. Stakeholders included Adelaide PHN Aboriginal Community Advisory Council, Aboriginal and Torres Strait Islander people with lived experience of substance use, Aboriginal Community-Controlled health services, the Aboriginal Drug and Alcohol Council (ADAC), non-government treatment service providers and crime prevention organisations.

These stakeholders remain key collaborators for the ongoing implementation of culturally safe and appropriate services for Aboriginal and Torres Strait Islander people. They contribute to the design and development of person-centred care, annual Needs Assessment, strategic plans, and the development of strategies to improve experience of the primary health care system, through a cultural lens.

In 2022, Adelaide PHN consulted with key stakeholders including DASSA, SANDAS, the Multicultural Communities Council of SA (MCCSA) and its commissioned service providers to update its understanding of non-residential AOD treatment service delivery gaps and needs within the Adelaide PHN region. Consultation included a series of stakeholder meetings and a brief online survey circulated to all Adelaide PHN-funded AOD treatment service providers.

Collaboration

Collaboration continues to support Aboriginal and Torres Strait Islander AOD services via:

- Commissioning specialist AOD services via the only Community Controlled Aboriginal Health service in the region – Nunkuwarnin Yunti - focusing on joint care and pathways with child protection and correctional services, along with direct and warm referrals to dental, child and maternal health, primary care and mental health services.
- Indigenous specialist services providing service integration opportunities: Watto Purruna, Aboriginal Family Support Services (AFSS), Aboriginal Sobriety Group (ASG),
- Drug and Alcohol Service South Australia (DASSA): providing treatment referral service - Alcohol and Drug Information Service (ADIS), and state funded service directory
- Country SA PHN: coordinated development of HealthPathways SA
- Aboriginal Health Council South Australia (AHCSA): provision of AOD sector capacity / workforce development and training



Activity Milestone Details/Duration

Activity Start Date

01/01/2020

Activity End Date

30/06/2024

Service Delivery Start Date

July 2021

Service Delivery End Date

June 2024

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes





AOD-GPS - 4000 - AOD 4. Workforce Development & Integration



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD-GPS

Activity Number *

4000

Activity Title *

AOD 4. Workforce Development & Integration

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Improve the capacity and capability of, and the integration between, the AOD sector workforce and the broader primary health care system, including general practices, to support people with substance use issues to access appropriate treatment options and referral pathways.

Description of Activity *

Adelaide PHN continues to support primary healthcare providers to increase their skills and knowledge through training, education and professional development activities. This includes supporting the delivery of drug and alcohol training packages to the primary health care sector such as:

enhancing the knowledge of GPs and other health professionals on the application of alcohol and other drug addiction referral pathways

supporting improved access to drug and alcohol treatment from primary care

increasing the awareness of the range of evidence-based resources available to improve drug and alcohol addiction treatment.

This activity will continue to identify opportunities to improve the capacity of primary care practitioners to recognise and respond to drug and alcohol related issues, reduce stigma and barriers associated with treatment seeking for people with drug and alcohol issues, deliver screening, Brief Interventions and on-referral, plan and coordinate treatment for severe substance dependency, and manage addiction. It also incorporates workforce support to enhance the ability of primary care practitioners, including GPs to

identify, treat and support patients with alcohol and drug related problems including comorbidity.

Adelaide PHN also supports commissioned AOD service providers to improve and maintain the skills and knowledge of their workforce. This is done through ensuring all providers have or are working towards appropriate accreditation as per the National Quality Framework for Drug and Alcohol Treatment Services. In 2021-22 Adelaide PHN updated its credentialing and professional development requirements, which AOD services providers are supported to meet. This is achieved through capacity building and the provision of appropriate resources. Future work in this area may include consultations, the establishment of communities of practice, other networking opportunities, and partnering with local peak bodies to ensure access to a wide range of training and professional development opportunities.

All AOD treatment services commissioned by Adelaide PHN need to identify clear partnerships, pathways and other opportunities for the provision of seamless and continuous care of people living with both substance use issues and mental health conditions. This is supported by rigorous commissioning processes and contract negotiations. Capacity building activities continue to support this work throughout the duration of the contract. This will ensure commissioned AOD treatment service providers identify and implement activities to improve intra- and inter-sector integration.

Adelaide PHN commissioned AOD treatment service providers are also able to participate in Adelaide PHN-developed integration activities where appropriate, such as cross-sector networking opportunities, use of shared information portals, identified referral pathways, secure messaging platforms and client information management systems.

In 2021-22 Adelaide PHN employed an AOD Practice Support Officer to assist the Royal Australian College of General Practitioners (RACGP) implement the Alcohol and Other Drugs GP Education Program in the Adelaide PHN region. That Support Officer also worked with general practices to enhance their knowledge of and skills in responding to people experiencing AOD-related issues. That funding and position were time-specific and Adelaide PHN will use the learnings of this program to inform the development and implementation of the Reach & Refer program in 2022-23 (as outlined in Activity AOD 2. Population based AOD Services). These cross-sector efforts are being supported by internal mechanisms which use the Adelaide PHN Integrated Care Framework, to identify effective and appropriate methods to improve integration between the AOD treatment sector and the broader primary health system including primary mental health care services.

In 2022, Adelaide PHN provided a detailed response to the consultation undertaken by the National Centre for Education and Training on Addiction (NCETA) for the next iteration of the National AOD Workforce Development Strategy. In its submission, Adelaide PHN identified a number of workforce challenges within the region including an ageing cohort of AOD workers and a limited peer workforce. To address this, Adelaide PHN will offer AOD peer support internships to its existing commissioned service providers.

In 2022-23 Adelaide PHN will:

- Establish a series of Communities of Practice (CoPs) to support the implementation and ongoing management of new initiatives / programs that the PHN is funding.
- Build the cultural awareness and cultural competency of staff employed by Adelaide PHN-funded AOD treatment services to better understand the needs of and support clients from culturally and linguistically diverse backgrounds.
- Work with DASSA and other key stakeholders to build the capacity of the primary health care sector across the Adelaide PHN region to more effectively identify and respond to patients experiencing pain management and prescribed opioid health related issues.
- Develop in partnership with key stakeholders and service providers an internships / trainee program to enhance AOD Peer Worker capacity within Adelaide PHN-funded service providers.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
PHC providers can identify and support people with substance abuse issues and understand the scope of AOD treatment services and PHC services.	98
People requiring AOD treatment services in Adelaide are supported by a sufficient, safe, skilled and appropriate workforce	98

Integration and partnership between AOD and Primary Health Care services improves continuity of care and experiences	98
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Activity Demographics

Target Population Cohort

- Primary health care providers
- Commissioned service providers
- Other AOD workforce

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Consultation in 2020 demonstrated that AOD treatment services present a key setting to support training and skills development as well as removing stigma associated with the AOD peer workforce. Integration opportunities for primary AOD treatment services include provision of face-to-face comorbidity training, working with CSPs to develop appropriate outcome measures for integration. Working in partnership with Aboriginal community-controlled organisations is essential to support integration. These integration opportunities will continue to be explored in 2022-23.

All drug and alcohol treatment services contracts require the establishment of formalised referral pathways into and from mental health and primary care services where appropriate. As such, Adelaide PHN and commissioned service providers regularly participate in SANDAS' Comorbidity Network Group and regional stakeholder mechanisms that provide input into local and national policy direction / inform evidence based AOD treatment services in SA.

Ongoing consultation occurs with the Adelaide PHN Aboriginal Community Advisory Council (ACAC), which contributes to the design and development of person-centred care, annual Needs Assessment, strategic plans, and the development of strategies to improve experience of the primary health care system, through a cultural lens

Consultation is underpinned by the following:

- ☑ Adelaide PHN AOD Treatment Services Reference Group 2017 – 2019 (included representation from people with Lived experience, DASSA, SANDAS, and a MATOD prescribing General Practitioner),
- ☑ Feedback and evaluation surveys from all CPD events (with AOD topics) undertaken between 2017 – 2020, i.e. regular engagement with GPs, Practice Nurses, Practice Managers and Allied Health Professionals through provision of commissioned education/CPD/training opportunities,
- ☑ GP Survey 2018 (AOD indicators / support identified), including practice intelligence from PEN CAT Data Sharing Agreements,
- ☑ Consultations held with range of stakeholders during development and clinical drafting of HealthPathways SA ‘AOD pathways’
- ☑ Membership of the National Drug Strategy Committee GP Working Group (April – December 2019).

In 2022, Adelaide PHN consulted with key stakeholders including DASSA, SANDAS, the Multicultural Communities Council of SA (MCCSA) and its commissioned service providers to update its understanding of non-residential AOD treatment service delivery gaps and needs within the Adelaide PHN region. Consultation included a series of stakeholder meetings and a brief online survey circulated to all Adelaide PHN-funded AOD treatment service providers.

Collaboration

Collaboration with the following:

- Royal Australian College of General Practitioners (RACGP), both National and State Colleges: funded to deliver the Alcohol and Other Drugs GP Education Program in 2021-22
- NCETA: provide expert advice on patterns, prevalence and incidence of regional drug and alcohol use, and the current and future AOD Workforce Development and Priorities
- DASSA: Memorandum of Administrative Agreement (MoAA) outlines joint activities including to improve “treatment pathways between primary health services (e.g. general practitioners) and alcohol and other drug treatment service providers.” Incorporates multiple activities, such as:
 - Development of a GP Engagement Strategy,
 - Supporting Take-Home Naloxone THN Trial,
 - Supporting GP Program Coordinator’s access to primary care clinicians regarding Medication Assisted Treatment for Opioid Dependence (MATOD) workforce development activities,
 - Supporting the Assertive Outreach Service Pilot
- SANDAS: South Australian Network of Drug and Alcohol Services (SANDAS) have been funded by the Commonwealth Department of Health to lead a series of workshops aimed at workers within AOD treatment and support services.
- Alcohol and Drug Foundation (ADF): provide advice on evidence-based prevention policies and practice at primary, secondary and tertiary levels.
- Regional GPs, including non-RACGP Members: guidance in the establishment of support networks for practitioners with an interest in drug and alcohol.
- Non-government organisations providing drug and alcohol treatment services.
- SA Health and Country SA PHN: coordinated development of HealthPathways SA [Alcohol & Other Drug pathways].
- General Practice and other primary health care providers: referral into treatment.
- Adelaide PHN Central Referral Unit (CRU): triage and referral of Mental Health Treatment Plans identifying substance use as primary disorder, or as comorbid condition.
- Local Drug Action Teams (LDAT): Supporting collaboration with treatment services to prevent and minimise the harm caused by alcohol and other drugs through regional planning.



Activity Milestone Details/Duration

Activity Start Date

01/07/2021

Activity End Date

30/06/2024

Service Delivery Start Date

July 2021

Service Delivery End Date

June 2024

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: Yes
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



AOD - 4000 - AOD 4. Workforce Development & Integration



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

4000

Activity Title *

AOD 4. Workforce Development & Integration

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Improve the capacity and capability of, and the integration between, the AOD sector workforce and the broader primary health care system, including general practices, to support people with substance use issues to access appropriate treatment options and referral pathways.

Description of Activity *

Adelaide PHN continues to support primary healthcare providers to increase their skills and knowledge through training, education and professional development activities. This includes supporting the delivery of drug and alcohol training packages to the primary health care sector such as:

enhancing the knowledge of GPs and other health professionals on the application of alcohol and other drug addiction referral pathways

supporting improved access to drug and alcohol treatment from primary care

increasing the awareness of the range of evidence-based resources available to improve drug and alcohol addiction treatment.

This activity will continue to identify opportunities to improve the capacity of primary care practitioners to recognise and respond to drug and alcohol related issues, reduce stigma and barriers associated with treatment seeking for people with drug and alcohol issues, deliver screening, Brief Interventions and on-referral, plan and coordinate treatment for severe substance dependency, and manage addiction. It also incorporates workforce support to enhance the ability of primary care practitioners, including GPs to

identify, treat and support patients with alcohol and drug related problems including comorbidity.

Adelaide PHN also supports commissioned AOD service providers to improve and maintain the skills and knowledge of their workforce. This is done through ensuring all providers have or are working towards appropriate accreditation as per the National Quality Framework for Drug and Alcohol Treatment Services. In 2021-22 Adelaide PHN updated its credentialing and professional development requirements, which AOD services providers are supported to meet. This is achieved through capacity building and the provision of appropriate resources. Future work in this area may include consultations, the establishment of communities of practice, other networking opportunities, and partnering with local peak bodies to ensure access to a wide range of training and professional development opportunities.

All AOD treatment services commissioned by Adelaide PHN need to identify clear partnerships, pathways and other opportunities for the provision of seamless and continuous care of people living with both substance use issues and mental health conditions. This is supported by rigorous commissioning processes and contract negotiations. Capacity building activities continue to support this work throughout the duration of the contract. This will ensure commissioned AOD treatment service providers identify and implement activities to improve intra- and inter-sector integration.

Adelaide PHN commissioned AOD treatment service providers are also able to participate in Adelaide PHN-developed integration activities where appropriate, such as cross-sector networking opportunities, use of shared information portals, identified referral pathways, secure messaging platforms and client information management systems.

In 2021-22 Adelaide PHN employed an AOD Practice Support Officer to assist the Royal Australian College of General Practitioners (RACGP) implement the Alcohol and Other Drugs GP Education Program in the Adelaide PHN region. That Support Officer also worked with general practices to enhance their knowledge of and skills in responding to people experiencing AOD-related issues. That funding and position were time-specific and Adelaide PHN will use the learnings of this program to inform the development and implementation of the Reach & Refer program in 2022-23 (as outlined in Activity AOD 2. Population based AOD Services). These cross-sector efforts are being supported by internal mechanisms which use the Adelaide PHN Integrated Care Framework, to identify effective and appropriate methods to improve integration between the AOD treatment sector and the broader primary health system including primary mental health care services.

In 2022, Adelaide PHN provided a detailed response to the consultation undertaken by the National Centre for Education and Training on Addiction (NCETA) for the next iteration of the National AOD Workforce Development Strategy. In its submission, Adelaide PHN identified a number of workforce challenges within the region including an ageing cohort of AOD workers and a limited peer workforce. To address this, Adelaide PHN will offer AOD peer support internships to its existing commissioned service providers.

In 2022-23 Adelaide PHN will:

- Establish a series of Communities of Practice (CoPs) to support the implementation and ongoing management of new initiatives / programs that the PHN is funding.
- Build the cultural awareness and cultural competency of staff employed by Adelaide PHN-funded AOD treatment services to better understand the needs of and support clients from culturally and linguistically diverse backgrounds.
- Work with DASSA and other key stakeholders to build the capacity of the primary health care sector across the Adelaide PHN region to more effectively identify and respond to patients experiencing pain management and prescribed opioid health related issues.
- Develop in partnership with key stakeholders and service providers an internships / trainee program to enhance AOD Peer Worker capacity within Adelaide PHN-funded service providers.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23-2024/25

Priorities

Priority	Page reference
PHC providers can identify and support people with substance abuse issues and understand the scope of AOD treatment services and PHC services.	98
People requiring AOD treatment services in Adelaide are supported by a sufficient, safe, skilled and appropriate workforce	98

Integration and partnership between AOD and Primary Health Care services improves continuity of care and experiences	98
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Activity Demographics

Target Population Cohort

- Primary health care providers
- Commissioned service providers
- Other AOD workforce

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Consultation in 2020 demonstrated that AOD treatment services present a key setting to support training and skills development as well as removing stigma associated with the AOD peer workforce. Integration opportunities for primary AOD treatment services include provision of face-to-face comorbidity training, working with CSPs to develop appropriate outcome measures for integration. Working in partnership with Aboriginal community-controlled organisations is essential to support integration. These integration opportunities will continue to be explored in 2022-23.

All drug and alcohol treatment services contracts require the establishment of formalised referral pathways into and from mental health and primary care services where appropriate. As such, Adelaide PHN and commissioned service providers regularly participate in SANDAS' Comorbidity Network Group and regional stakeholder mechanisms that provide input into local and national policy direction / inform evidence based AOD treatment services in SA.

Ongoing consultation occurs with the Adelaide PHN Aboriginal Community Advisory Council (ACAC), which contributes to the design and development of person-centred care, annual Needs Assessment, strategic plans, and the development of strategies to improve experience of the primary health care system, through a cultural lens

Consultation is underpinned by the following:

- ☑ Adelaide PHN AOD Treatment Services Reference Group 2017 – 2019 (included representation from people with Lived experience, DASSA, SANDAS, and a MATOD prescribing General Practitioner),
- ☑ Feedback and evaluation surveys from all CPD events (with AOD topics) undertaken between 2017 – 2020, i.e. regular engagement with GPs, Practice Nurses, Practice Managers and Allied Health Professionals through provision of commissioned education/CPD/training opportunities,
- ☑ GP Survey 2018 (AOD indicators / support identified), including practice intelligence from PEN CAT Data Sharing Agreements,
- ☑ Consultations held with range of stakeholders during development and clinical drafting of HealthPathways SA 'AOD pathways'
- ☑ Membership of the National Drug Strategy Committee GP Working Group (April – December 2019).

In 2022, Adelaide PHN consulted with key stakeholders including DASSA, SANDAS, the Multicultural Communities Council of SA (MCCSA) and its commissioned service providers to update its understanding of non-residential AOD treatment service delivery gaps and needs within the Adelaide PHN region. Consultation included a series of stakeholder meetings and a brief online survey circulated to all Adelaide PHN-funded AOD treatment service providers.

Collaboration

Collaboration with the following:

- Royal Australian College of General Practitioners (RACGP), both National and State Colleges: funded to deliver the Alcohol and Other Drugs GP Education Program in 2021-22
- NCETA: provide expert advice on patterns, prevalence and incidence of regional drug and alcohol use, and the current and future AOD Workforce Development and Priorities
- DASSA: Memorandum of Administrative Agreement (MoAA) outlines joint activities including to improve “treatment pathways between primary health services (e.g. general practitioners) and alcohol and other drug treatment service providers.” Incorporates multiple activities, such as:
 - Development of a GP Engagement Strategy,
 - Supporting Take-Home Naloxone THN Trial,
 - Supporting GP Program Coordinator’s access to primary care clinicians regarding Medication Assisted Treatment for Opioid Dependence (MATOD) workforce development activities,
 - Supporting the Assertive Outreach Service Pilot
- SANDAS: South Australian Network of Drug and Alcohol Services (SANDAS) have been funded by the Commonwealth Department of Health to lead a series of workshops aimed at workers within AOD treatment and support services.
- Alcohol and Drug Foundation (ADF): provide advice on evidence-based prevention policies and practice at primary, secondary and tertiary levels.
- Regional GPs, including non-RACGP Members: guidance in the establishment of support networks for practitioners with an interest in drug and alcohol.
- Non-government organisations providing drug and alcohol treatment services.
- SA Health and Country SA PHN: coordinated development of HealthPathways SA [Alcohol & Other Drug pathways].
- General Practice and other primary health care providers: referral into treatment.
- Adelaide PHN Central Referral Unit (CRU): triage and referral of Mental Health Treatment Plans identifying substance use as primary disorder, or as comorbid condition.
- Local Drug Action Teams (LDAT): Supporting collaboration with treatment services to prevent and minimise the harm caused by alcohol and other drugs through regional planning.



Activity Milestone Details/Duration

Activity Start Date

01/07/2021

Activity End Date

30/06/2024

Service Delivery Start Date

July 2021

Service Delivery End Date

June 2024

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: Yes
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

