Primary Sense

Fact Sheet

Primary Sense is a population health management, data extraction and clinical decision support tool for extracting, analysing and managing general practice data in a confidential and safe way.
After 30 June 2025, Primary Sense will be Adelaide PHNs sole data extraction tool for practices with compatible software.

Why Primary Sense and how is it different to other extraction tools?

- Provides 'one click' reports about issues that matter to GPs.
- Stratifies patients into different 'bands' or 'levels' of complexity using the Johns Hopkins University ACG® System.
- Uses real time data in reports and alerts because it extracts new information every three minutes.
- Is owned and managed by PHNs and the team can quickly respond to the feedback and requests from practices.
- Is hosted in Primary Health Insights (PHI) all data is de-identified then extracted from Primary sense and is privacy protected, securely stored and managed in Australia

Supports GPs, Nurses and Practice Managers

Designed with GPs and researchers and aligns with the Royal Australian College of General Practitioners' Standards.

Evidence based
- Uses the Johns Hopkins University ACG® System – the world's leading population health analytics software – to predict a patient's future health needs.

Real time alerts and prompts
- Generates alerts and prompts at the time of care by integrating diagnosis, medication and pathology data.

Easy to use
- Automatic updates, no extensive training, installation process or ongoing subscription costs.

On demand reports with one click
- Helps identify patients that would benefit from specific action or interventions.

PIP QI improvement measures
- Develops CQI Action plans – making it easier to meet PIP QI documentation requirements.

Seamless integration
- Compatible with major clinical management software systems

Data security

- Primary Sense uses the highest standards of data security to extract, analyse and manage de-identified general practice data.
- Data is governed responsibly and privacy protected
- Data is securely stored and managed in Australia by the PHN-owned Primary Health Insights hosting platform
- All data transmission is encrypted and sent over secure channels
- Data is locked down under multiple layers of access control
- Aligns with Australian Privacy Principles and legislation

Primary Sense uses de-identified data and analytics to help plan and coordinate patient care in real time. At the point of care, medical alerts, prompts and reports assist general practice staff to identify:
- patients at risk of poor health outcomes
- treatment plans for preventative care
- evidence-based interventions e.g. vaccinations for patients.

Primary Sense puts patients at the centre of care. It helps general practice staff effectively manage primary care in an easy-to-use tool.

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PRIMARY SENSE

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An Australian Government Initiative

What are Practice Managers and Nurses saying about Primary Sense?

"Primary Sense has become an invaluable tool for how we manage patient care and track our performance. It's simple to use, and the insights it provides have helped us stay on top of everything from chronic disease management to identifying patients who need more tailored care. What's been a real game-changer for us is how it supports our accreditation KPIs and PIP QI requirements. We can easily track and report on key metrics, making the accreditation process so much smoother. It's been a huge help for our whole team"

Practice Nurse Manager - Adelaide PHN region

"We are still getting use to the program. Too early, especially being so used to to Pencat."

Practice Nurse Manager - Adelaide PHN region

"Primary Sense supports quality patient care by providing us with real-time insights and actionable data. The platform's ability to identify at-risk patients and highlight trends is valuable for improving outcomes. The streamlined access to patient information and predictive analytics saves time."

Practice Manager - Adelaide PHN region

What are General Practitioners saying about Primary Sense?

"Primary Sense has been a game-changer for our practice, making it easier to manage patient care, meet accreditation KPIs, and fulfil PIP QI requirements, all while improving patient outcomes."

General Practitioner - Adelaide PHN region

"Primary Sense has improved our ability to identify at-risk patients and streamline administrative tasks. Its integration with our clinical systems saves time, and the data insights are useful for better patient care"

General Practitioner - Adelaide PHN region

"Very user friendly."

General Practitioner - Adelaide PHN region

To get Primary Sense in your general practice, scan the QR Code to register your interest or contact primarysense@adelaidephn.com.au for more information

Further information

- For further information, including technical system information, user guides, and resources, please visit www.primarysense.com.au
- If you would like to use Primary Sense in your practice, please complete the Expression of Interest Form
- If you would like to ask specific questions, or discuss how Primary Sense can be useful for your practice, please contact the Adelaide PHN Primary Sense Team on primarysense@adelaidephn.com.au