

# Adelaide - Drug and Alcohol Treatment Services 2023/24 - 2027/28 Activity Summary View



## AOD - 1000 - AOD 1. Youth Specific Services



### Activity Metadata

**Applicable Schedule \***

Drug and Alcohol Treatment Services

**Activity Prefix \***

AOD

**Activity Number \***

1000

**Activity Title \***

AOD 1. Youth Specific Services

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Alcohol and Other Drugs

**Other Program Key Priority Area Description****Aim of Activity \***

Ensure young people living in the Adelaide PHN region have access to appropriate, youth-friendly treatment interventions and prevention activities in alignment with the Adelaide PHN AOD Treatment and Quality Framework

**Description of Activity \***

In 2020, Adelaide PHN redesigned the commissioning of AOD services to better align with local needs and the National Framework for Alcohol, Tobacco and Other Drug Treatment. This included the development of the Adelaide PHN AOD Treatment and Quality Framework.

Consistent with this, in 2024-2025, Adelaide PHN will continue to commission treatment services that are specifically designed to

meet the needs of young people aged 10-25. This includes commissioning youth specific services which aim to deliver interventions to high-risk young people with complex needs, ensuring that they can access safe, high-quality services suitable to their needs.

Youth specific services will continue to be delivered in accordance with best practice and evidence including youth specific and appropriate treatment interventions and methods. Youth specific AOD work will continue to support headspace services to meet the AOD requirements of the headspace Model Integrity Framework.

In 2024-2026, Adelaide PHN will also continue to fund its youth specific services (and all its funded services) to employ family support workers to deliver family-informed strategies aimed at involving family members in a young person's treatment pathway. Incorporating family support workers in AOD treatment services is based on research and key stakeholder consultations identifying that involving families in the treatment of people with substance use issues may lead to more positive outcomes.

Using the Alcohol and Other Drug Treatment Services National Minimum Data Set (AODTS-NMDS) as a basis, Adelaide PHN has standardised the collection of data from commissioned AOD treatment service providers to inform the continuous quality improvement of AOD treatment services in the region. Providers are required to provide Adelaide PHN with quarterly data reports including outcome measures.

## Needs Assessment Priorities \*

### Needs Assessment

Adelaide PHN Needs Assessment 2022/23 - 2024/25: 2023 Update

#### Priorities

Priority	Page reference
Integration and partnership between AOD and Primary Health Care services improves continuity of care and experiences	151
Priority populations have access to high quality alcohol and other drug treatment services and interventions	151



## Activity Demographics

### Target Population Cohort

Young people aged 10-25 years  
o At low risk or with problematic use  
o With complex needs or substance dependence

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

The Adelaide PHN AOD Treatment and Quality Framework, underpins the scope and approach for AOD commissioned services that commenced in July 2021. In developing the Framework, consultation was undertaken to ensure that key issues and priority population groups (including young people) were identified.

In 2022, Adelaide PHN consulted with key stakeholders including DASSA, SANDAS, the Multicultural Communities Council of SA (MCCSA) and its commissioned service providers to update its understanding of non-residential AOD treatment service delivery gaps and needs within the Adelaide PHN region. Consultation included a series of stakeholder meetings and a brief online survey circulated to all Adelaide PHN-funded AOD treatment service providers.

In 2022-2023, during the development of the Memorandum of Understanding between Adelaide PHN, DASSA and Country SA PHN, the three agencies identified children and young people aged 10-18 years as a priority population requiring a collaborative approach to improving health outcomes. In 2023-2024, Adelaide PHN consulted with the partner agencies to share information and deliver safe and appropriate models of care to young people.

In 2024-25 Adelaide PHN will continue to consult with CSPs, partner agencies and key stakeholders (including young people and their families) to ensure that funded programs appropriately respond to the AOD needs of the target populations and their families. In addition, as part of its market scan for Adelaide PHN, NCETA is also consulting with CSPs and key stakeholders to identify potential service gaps. The findings will be used to inform Adelaide PHN's Needs Assessment.

### Collaboration

Collaboration is facilitated through a range of mechanisms:

- ☑ Supporting AOD services to develop Service Level Agreements with headspace centres for the provision of a comorbidity approach for young people
- ☑ Commissioned service providers developing formal agreements with 'Helping Young People Achieve' and 'Flexible Learning Options' programs,
- ☑ Adelaide PHN holds regular meetings and has a formal Memorandum of Understanding with DASSA and Country SA PHN. In 2023-2024 Adelaide PHN worked with the partner agencies to develop and implement an accompanying work plan. In 2024-2025, Adelaide PHN will continue to collaborate with its partner agencies to identify and respond to ongoing priorities.
- ☑ Informal networking with the State AOD Peak, youth centres, local councils' youth engagement strategies, child and adolescent and community mental health services, medical centres and gambling and gaming services.

Clinical, professional and service collaboration and integration occurs regularly to support young people with complex needs:

- ☑ Supporting development of multidisciplinary care models inclusive of youth friendly general practice services
- ☑ Cross sector MoUs and SLAs are developed with commissioned service providers and youth justice juvenile detention services
- ☑ Referral pathways developed with child protection
- ☑ Supporting commissioned service providers to participate in the Attorney General's fines program meaning young people who seek treatment can reduce fine repayments
- ☑ AOD service participation in the Adelaide headspace Youth Early Psychosis consortium
- ☑ Connecting with DASSA on referral pathways to residential rehabilitation and detoxification

In 2024 -25 the Adelaide PHN intends to investigate the challenges facing young people accessing AOD services, who are facing risk of Homelessness and or are Homeless. Adelaide PHN will work across its program portfolios and with external stakeholders, including AOD CSPs, to understand how better to support young people accessing services.



## Activity Milestone Details/Duration

### Activity Start Date

31/12/2019

### Activity End Date

29/06/2026

### Service Delivery Start Date

July 2021

### Service Delivery End Date

June 2026

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

**Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?**

Yes



## AOD - 2000 - AOD 2. Population Based AOD Services



### Activity Metadata

**Applicable Schedule \***

Drug and Alcohol Treatment Services

**Activity Prefix \***

AOD

**Activity Number \***

2000

**Activity Title \***

AOD 2. Population Based AOD Services

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Alcohol and Other Drugs

**Other Program Key Priority Area Description****Aim of Activity \***

Ensure people from identified priority populations have equitable access to high quality treatment interventions in alignment with the Adelaide PHN AOD Treatment and Quality Framework

**Description of Activity \***

In 2020, Adelaide PHN redesigned the commissioning of its AOD services to better align with local needs and the National Framework for Alcohol, Tobacco and Other Drug Treatment. This included the development of the Adelaide PHN AOD Treatment and Quality Framework. As part of this, Adelaide PHN identified several priority populations requiring increased access to AOD treatment services

In 2020, Adelaide PHN commissioned a report into substance use and AOD treatment services for older people (through the National Centre for Education and Training on Addiction). The findings were included in the Needs Assessment and were used to inform the development and implementation in 2022-23 of the Reach & Refer program comprising a suite of modulated interventions, delivered by general practice and specialist AOD services, and specifically targeted at older adults (aged 50+) within the Adelaide PHN region. The principal focus of the Reach & Refer program will be on addressing risky and harmful alcohol consumption among older adults. The Reach and Refer service will no longer be provided in 24-26 program due to a low level of referral during its trial stage.

In 2021-2022, Adelaide PHN:

- ☑ Commissioned treatment services that support people from the identified priority populations
- ☑ Ensured that commissioned AOD treatment services are high quality, person-centred, aligned with local needs and delivered in accordance with the Adelaide PHN AOD Treatment and Quality Framework through routine performance monitoring and outcome evaluation.

In 2022-23, Adelaide PHN:

- ☑ Extended all existing Adelaide PHN-funded AOD service provider funding contracts for an additional 12 months to the end of the 2023-24 financial year.
- ☑ Enhanced the capability of the multicultural community sector to provide AOD services to culturally and linguistically diverse clients in a culturally safe and appropriate way by investing in the development of a specialised CALD AOD treatment service. This also included building the multicultural / CALD capability of Adelaide PHN-funded mainstream services and access to interpreting services.
- ☑ Enhanced the capability of existing Adelaide PHN-funded service providers to continue to support the needs of families of clients focusing on identified priority populations.

In 2024-2026, Adelaide PHN will:

- ☑ Place identified AOD workers within selected Adelaide PHN commissioned Mental Health services to ensure greater integration and coordinated and seamless person-centred care from screening and assessment through to treatment interventions.
- ☑ Continue to build the multicultural / CALD capability of Adelaide PHN-funded services and provide access to interpreting services.
- ☑ Continue to work with commissioned AOD treatment services to deliver family-informed interventions and a range of family support aimed at assisting the person achieve their treatment goals.

All commissioned AOD treatment services are expected to:

- ☑ Identify the needs and motivations of the people seeking treatment for substance use
- ☑ Deliver high quality person-centred AOD Treatment interventions
- ☑ Provide safe and appropriate pathways to and from the services.

Using the Alcohol and Other Drug Treatment Services National Minimum Data Set (AODTS-NMDS) as a basis, Adelaide PHN has standardised the collection of data from commissioned AOD treatment service providers to inform the continuous quality improvement of AOD treatment services in the region. Providers are required to provide Adelaide PHN with quarterly data reports including outcome measures.

## Needs Assessment Priorities \*

### Needs Assessment

Adelaide PHN Needs Assessment 2022/23 - 2024/25: 2023 Update

#### Priorities

Priority	Page reference
Integration and partnership between AOD and Primary Health Care services improves continuity of care and experiences	151
LGBTIQ+ communities can access safe, inclusive and appropriate alcohol and other drugs treatment options	151
Priority populations have access to high quality alcohol and other drug treatment services and interventions	151
LGBTIQ+ communities can access safe, inclusive and appropriate primary mental health care services	127

Culturally and linguistically diverse communities (including newly arrived and refugee communities) can access timely, culturally safe and appropriate primary health care services	75
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## Activity Demographics

### Target Population Cohort

The Adelaide PHN AOD Treatment and Quality Framework identifies the following priority population groups:

- Aboriginal and Torres Strait Islander people
- Culturally and linguistically diverse communities
- Lesbian, gay, bisexual, transgender, intersex, and queer/questioning (LGBTIQ) communities
- Older people
- People in contact with the criminal justice system

People using methamphetamine are also considered a priority population, as articulated in the Adelaide PHN Needs Assessment. The Adelaide PHN AOD Treatment and Quality Framework also identifies several substances of concern.

People with co-occurring mental health conditions and substance use issues are also a significant group requiring treatment services. Adelaide PHN expects all commissioned service providers delivering AOD treatment services will screen and identify people with comorbidities to ensure they are provided with an appropriate person-centred service.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

The Adelaide PHN AOD Treatment and Quality Framework, underpins the scope and approach for AOD commissioned services that commenced in July 2021. In developing the Framework, consultation was undertaken to ensure that key issues and priority



population groups were identified.

In 2022, Adelaide PHN consulted with key stakeholders including DASSA, SANDAS, the Multicultural Communities Council of SA (MCCSA) and its commissioned service providers to update its understanding of non-residential AOD treatment service delivery gaps and needs within the Adelaide PHN region. Consultation included a series of stakeholder meetings and a brief online survey circulated to all Adelaide PHN-funded AOD treatment service providers.

In 2022-2023, during the development of the Memorandum of Understanding between Adelaide PHN, DASSA and Country SA PHN, the three agencies identified several priority populations requiring a collaborative approach to improving their health outcomes. In 2023-2024, Adelaide PHN consulted with the partner agencies to share information and deliver safe and appropriate models of care to these priority populations.

In 2024-25 Adelaide PHN will continue to consult with CSPs, partner agencies and key stakeholders (including priority populations) to ensure that funded programs appropriately respond to the AOD needs of the target populations and their families. In addition, as part of its market scan for Adelaide PHN, NCETA is also consulting with CSPs and key stakeholders to identify potential service gaps. The findings will be used to inform Adelaide PHN's Needs Assessment.

### Collaboration

In 2024 -25 the Adelaide PHN intends to investigate the challenges facing young people accessing AOD services, who are facing risk of Homelessness and or are Homeless. Adelaide PHN will work across its program portfolios and with external stakeholders, including AOD CSPs, to understand how better to support people accessing services.

Further collaboration about priority populations requiring AOD treatment services occurs with:

- ☑ Non-government organisations providing drug and alcohol treatment services
- ☑ Drug and Alcohol Service South Australia (DASSA): providing treatment referral service - Alcohol and Drug Information Service (ADIS), and state-funded service directory [Know Your Options]
- ☑ SA Health and Country SA PHN: coordinated development of HealthPathways SA [Alcohol & Other Drug pathways]
- ☑ South Australian Network of Drug and Alcohol Services (SANDAS): State AOD Peak providing Co-morbidity Network Group, service promotion and workforce development / capacity building
- ☑ General Practice and other primary health care providers: referral into treatment
  
- ☑ Department of Correctional Services and Department of Child Protection: referral into treatment
- ☑ University of Adelaide: optimisation and scale up of the eASSIST and Brief Interventions
  
- ☑ Adelaide PHN commissioned mental health providers including funded psychosocial services and other commissioned providers.

In addition, Adelaide PHN holds regular meetings and has a formal Memorandum of Understanding with DASSA and Country SA PHN. In 2024-2025 Adelaide PHN will collaborate with the partner agencies to develop and implement an accompanying work plan which includes a focus on improving health outcomes for identified priority populations in contact with the AOD service system in South Australia.



### Activity Milestone Details/Duration

#### Activity Start Date

31/12/2019

#### Activity End Date

29/06/2026

#### Service Delivery Start Date

July 2021

#### Service Delivery End Date

June 2026

**Other Relevant Milestones**



**Activity Commissioning**

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No  
**Continuing Service Provider / Contract Extension:** Yes  
**Direct Engagement:** Yes  
**Open Tender:** No  
**Expression Of Interest (EOI):** No  
**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

Yes

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**

**Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?**

Yes



## AOD - 3000 - AOD 3. Aboriginal and Torres Strait Islander AOD Services



### Activity Metadata

#### Applicable Schedule \*

Drug and Alcohol Treatment Services

#### Activity Prefix \*

AOD

#### Activity Number \*

3000

#### Activity Title \*

AOD 3. Aboriginal and Torres Strait Islander AOD Services

#### Existing, Modified or New Activity \*

Modified



### Activity Priorities and Description

#### Program Key Priority Area \*

Alcohol and Other Drugs

#### Other Program Key Priority Area Description

#### Aim of Activity \*

Improve access to culturally appropriate AOD treatment interventions for people from diverse backgrounds, particularly Aboriginal and Torres Strait Islander people, through the provision of services that are:

- culturally safe and appropriate,
- integrated, and
- enable navigation and pathways to appropriate care

#### Description of Activity \*

Following a redesign of the commissioning of AOD services, in 2020, to better align with local needs and the National Framework for Alcohol, Tobacco and Other Drug Treatment, Adelaide PHN commissioned Aboriginal and Torres Strait Islander specific AOD services that are culturally appropriate, high-quality, person-centred and aligned with local -community needs. Funding is provided to community controlled AOD services, as well as supporting culturally sensitive / culturally aware mainstream alternatives.

As part of the Adelaide PHN AOD Treatment and Quality Framework, Adelaide PHN has identified a wide range of actions under the National Aboriginal and Torres Strait Islander People's Drug Strategy 2014-2019 and continues to ensure that these actions are implemented and maintained. In 2024, Adelaide PHN has contracted the National Centre for Education and Training on Addiction (NCETA) to undertake a review of the Adelaide PHN AOD Treatment and Quality Framework 2021-2024 and to provide insights into service gaps. NCETA will also consult with AOD commissioned service providers to ensure the Adelaide PHN AOD Treatment

and Quality Framework is contemporary and practical for service delivery.

Adelaide PHN also supports all AOD service providers to improve their own cultural safety and to deliver culturally appropriate services, by requiring them to undertake actions aligned with the outcomes identified in the NSQHS Standards User Guide for Aboriginal and Torres Strait Islander health.

In 2024-2025, Adelaide PHN will continue to commission Aboriginal and Torres Strait Islander-specific AOD services and will continue to support culturally sensitive and culturally aware alternatives provided by mainstream services.

Recognising that services and interventions that are most likely to effectively address AOD use are those that originate within and are controlled by the community, are culturally safe and appropriate, person and family and/or kinship-centred, in 2024-2025, Adelaide PHN will continue to fund Aboriginal and Torres Strait Islander and mainstream AOD services to employ family support workers to deliver family-informed strategies.

## Needs Assessment Priorities \*

### Needs Assessment

Adelaide PHN Needs Assessment 2022/23 - 2024/25: 2023 Update

#### Priorities

Priority	Page reference
People requiring AOD treatment services in Adelaide are supported by a sufficient, safe, skilled and appropriate workforce	151
Aboriginal and Torres Strait Islander people can access culturally safe and appropriate AOD treatment services	85



## Activity Demographics

### Target Population Cohort

Aboriginal and Torres Strait Islander people

### In Scope AOD Treatment Type \*

Interventions to reduce harm, including:

- Peer support
- Family support
- Information & education
- Assertive outreach

Interventions to screen, assess and coordinate, including:

- Screening
- Brief Interventions
- Assessments & treatment planning
- Case management / care coordination
- Aftercare & assertive follow-up

Intensive interventions, including:

- Counselling – Motivational interviewing, narrative therapy, CBT, mindfulness, relapse prevention strategies, psychoeducation
- Mutual aid groups, including SMART Recovery and Peer support

### Indigenous Specific \*

Yes

### Indigenous Specific Comments

Ongoing engagement documented in 'Consultation' and 'Collaboration' below.

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

During the 2020 consultation for the redesign of Adelaide PHN-funded AOD services, dedicated consultation with local Aboriginal and Torres Strait Islander stakeholders was conducted, seeking feedback on culturally safe and appropriate service offerings, including appropriate treatment settings, care teams, scope for treatment interventions and culturally appropriate and safe treatment services. Stakeholders included Adelaide PHN Aboriginal Community Advisory Council, Aboriginal and Torres Strait Islander people with lived experience of substance use, Aboriginal Community-Controlled health services, the Aboriginal Drug and Alcohol Council (ADAC), non-government treatment service providers and crime prevention organisations.

These stakeholders remain key collaborators for the ongoing implementation of culturally safe and appropriate services for Aboriginal and Torres Strait Islander people. They contribute to the design and development of person-centred care, annual Needs Assessment, strategic plans, and the development of strategies to improve experience of the primary health care system, through a cultural lens.

In 2022, Adelaide PHN consulted with key stakeholders including DASSA, SANDAS, the Multicultural Communities Council of SA (MCCSA) and its commissioned service providers to update its understanding of non-residential AOD treatment service delivery gaps and needs within the Adelaide PHN region. Consultation included a series of stakeholder meetings and a brief online survey circulated to all Adelaide PHN-funded AOD treatment service providers.

In 2022-2023, during the development of the Memorandum of Understanding between Adelaide PHN, DASSA and Country SA PHN, the three agencies identified Aboriginal and Torres Strait Islander people as a priority population requiring a collaborative approach to improving health outcomes.

In 2023, Adelaide PHN undertook a broader needs assessment of Aboriginal and Torres Strait Islander health needs, inclusive of AOD service provision and consulted extensively with community and key stakeholders to ensure that their needs were being addressed appropriately.

In 2024, as part of the NCETA review of the Adelaide PHN AOD Treatment and Quality Framework and market scan, the NCETA project team is consulting with Aboriginal and Torres Strait Islander commissioned service providers and stakeholders to ensure that services continue to meet the needs of Aboriginal and Torres Strait Islander people.

### Collaboration

Collaboration continues to support Aboriginal and Torres Strait Islander AOD services via:

- Commissioning specialist AOD services via the only Community Controlled Aboriginal Health service in the region – Nunkuwarrin Yunti - focusing on joint care and pathways with child protection and correctional services, along with direct and warm referrals to dental, child and maternal health, primary care and mental health services.
- Indigenous specialist services providing service integration opportunities: Watto Purrana, Aboriginal Family Support Services (AFSS), Aboriginal Sobriety Group (ASG),
- Drug and Alcohol Service South Australia (DASSA): providing treatment referral service - Alcohol and Drug Information Service (ADIS), and state funded service directory

- Adelaide PHN holds regular meetings and has a formal Memorandum of Understanding with DASSA and Country SA PHN. In 2024-2025, Adelaide PHN will continue to work with the partner agencies to update and implement an accompanying work plan
  - Country SA PHN: coordinated development of HealthPathways SA
  - Aboriginal Health Council South Australia (AHCSA): provision of AOD sector capacity / workforce development and training
- In 2023, Adelaide PHN launched its Innovate Reconciliation Action Plan October 2023 – September 2025. Under the Relations Pillar, Adelaide PHN is committed to building and strengthening respectful relationships with Aboriginal and Torres Strait Islander people, communities and organisations to enable the development and implementation of effective strategies, programs and initiatives to achieve equitable health and wellbeing outcomes for all Australians. This is achieved through:
- Meeting with local Aboriginal and Torres Strait Islander stakeholders and organisations to develop guiding principles for future engagement
  - Developing and implementing an engagement plan to work with Aboriginal and Torres Strait Islander stakeholders and organisations
  - Developing Partnership Agreements with Aboriginal and Torres Strait Islander organisations and communities



### Activity Milestone Details/Duration

**Activity Start Date**

31/12/2019

**Activity End Date**

29/06/2026

**Service Delivery Start Date**

July 2021

**Service Delivery End Date**

June 2026

**Other Relevant Milestones**



### Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**

**Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?**

Yes



## AOD - 4000 - AOD 4. Workforce Development & Integration



### Activity Metadata

**Applicable Schedule \***

Drug and Alcohol Treatment Services

**Activity Prefix \***

AOD

**Activity Number \***

4000

**Activity Title \***

AOD 4. Workforce Development & Integration

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Alcohol and Other Drugs

**Other Program Key Priority Area Description****Aim of Activity \***

Improve the capacity and capability of, and the integration between, the AOD sector workforce and the broader primary health care system, including general practices, to support people with substance use issues to access appropriate treatment options and referral pathways.

**Description of Activity \***

Adelaide PHN continues to support primary healthcare providers to increase their skills and knowledge through training, education and professional development activities. This includes supporting the delivery of drug and alcohol training packages to the primary health care sector such as:

- enhancing the knowledge of GPs and other health professionals on the application of alcohol and other drug addiction referral pathways
  - supporting improved access to drug and alcohol treatment from primary care
  - increasing the awareness of the range of evidence-based resources available to improve drug and alcohol addiction treatment.
- This activity will continue to identify opportunities to improve the capacity of primary care practitioners to recognise and respond to drug and alcohol related issues, reduce stigma and barriers associated with treatment seeking for people with drug and alcohol issues, deliver screening, Brief Interventions and on-referral, plan and coordinate treatment for severe substance dependency, and manage addiction. It also incorporates workforce support to enhance the ability of primary care practitioners, including GPs to identify, treat and support patients with alcohol and drug related problems including comorbidity.



Adelaide PHN also supports commissioned AOD service providers to improve and maintain the skills and knowledge of their workforce. This is done through ensuring all providers have appropriate accreditation as per the National Quality Framework for Drug and Alcohol Treatment Services. Adelaide PHN engages in ongoing consultations, establishes communities of practice, participates in other networking opportunities, and partners with local peak bodies to ensure access to a wide range of training and professional development opportunities.

All AOD treatment services commissioned by Adelaide PHN need to identify clear partnerships, pathways and other opportunities for the provision of seamless and continuous care of people living with both substance use issues and mental health conditions. This is supported by rigorous commissioning processes and contract negotiations. Capacity building activities continue to support this work throughout the duration of the contract. This will ensure commissioned AOD treatment service providers identify and implement activities to improve intra- and inter-sector integration.

Adelaide PHN commissioned AOD treatment service providers are also able to participate in Adelaide PHN-developed integration activities where appropriate, such as cross-sector networking opportunities, use of shared information portals, identified referral pathways, secure messaging platforms and client information management systems.

In 2021-22 Adelaide PHN supported the implementation of the Alcohol and Other Drugs GP Education Program in the Adelaide PHN region and the learnings of this program were used to inform the development and implementation of the Reach & Refer program in 2022-23 (as outlined in Activity AOD 2. Population based AOD Services).

These cross-sector efforts are being supported by internal mechanisms which use the Adelaide PHN Integrated Care Framework, to identify effective and appropriate methods to improve integration between the AOD treatment sector and the broader primary health system including primary mental health care services.

In its 2022 submission to the next iteration of the National AOD Workforce Development Strategy, Adelaide PHN identified a number of workforce challenges within the region including an ageing cohort of AOD workers and a limited peer workforce. To address this, Adelaide PHN has offered AOD peer support training opportunities to its existing commissioned service providers.

In 2022-23 Adelaide PHN:

- Established a series of Communities of Practice (CoPs) to support the implementation and ongoing management of new initiatives / programs that the PHN is funding.
- Built the cultural awareness and cultural competency of staff employed by Adelaide PHN-funded AOD treatment services to better understand the needs of and support clients from culturally and linguistically diverse backgrounds.
- Developed in partnership with key stakeholders and service providers a trainee program to enhance AOD Peer Worker capacity within Adelaide PHN-funded service providers.
- Work with DASSA and other key stakeholders to build the capacity of the primary health care sector across the Adelaide PHN region to more effectively identify and respond to patients experiencing pain management and prescribed opioid health related issues.

In 2023-24, Adelaide PHN:

- Continued to run a series of CoPs and workshops aimed at supporting its service providers and the primary health care workforce to implement and manage Adelaide PHN-funded initiatives / programs.
- Conducted additional cultural intelligence training workshops to build the cultural awareness and cultural competency of staff employed by Adelaide PHN-funded AOD treatment services.
- Enhanced the capacity of general practitioners to identify and respond to alcohol-related issues through Adelaide PHN's Reach and Refer program.
- Updated and reprinted the Adelaide PHN AOD Treatments Services Brochure to address the needs of primary health care providers by giving them easily accessible information (including referrals and treatment options) about Adelaide PHN-funded AOD treatment services.
- Contribute, in partnership with DASSA and Country SA PHN to the development of the South Australian AOD Workforce Development Strategy.

In 2024-25 Adelaide PHN will:

- Continue to run a series of CoPs and workshops aimed at supporting its service providers and the primary health care workforce to implement and manage Adelaide PHN-funded initiatives / programs.
- Consider and apply the workforce development recommendations from an independent market/desktop scan of existing Adelaide PHN funded programs.
- Enhance the capacity of primary care to identify and respond to AOD issues with a focus on reducing stigma and discrimination for people accessing AOD treatment services.
- Continue to support the maintenance of the South Australian AOD Peer Network.
- Continue to build the capacity and capability of Adelaide PHN-funded AOD workers including peer / lived experience workers

through the identification of and support for AOD education and training.

- In partnership with DASSA and Country SA PHN, finalise the South Australian AOD Workforce Development Framework.
- Work with a Registered Training Organisation to adapt the AOD Skill Set to ensure that it has a specific focus on addressing the needs of the SA AOD workforce (including AOD peer / lived experience workers).

## Needs Assessment Priorities \*

### Needs Assessment

Adelaide PHN Needs Assessment 2022/23 - 2024/25: 2023 Update

#### Priorities

Priority	Page reference
Integration and partnership between AOD and Primary Health Care services improves continuity of care and experiences	151
People requiring AOD treatment services in Adelaide are supported by a sufficient, safe, skilled and appropriate workforce	151
PHC providers can identify and support people with substance abuse issues and understand the scope of AOD treatment services and PHC services	151



## Activity Demographics

### Target Population Cohort

- Primary health care providers
- Commissioned service providers
- Peer / lived experience workers
- Other AOD workers

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

Adelaide PHN acknowledges that AOD treatment services present a key setting to support training and skills development as well as removing stigma associated with the AOD peer workforce. Integration opportunities for primary AOD treatment services include provision of face-to-face comorbidity training, working with CSPs to develop appropriate outcome measures for integration. Working in partnership with Aboriginal community-controlled organisations is essential to support integration. All drug and alcohol treatment services contracts require the establishment of formalised referral pathways into and from mental health and primary care services where appropriate. As such, Adelaide PHN and commissioned service providers regularly participate in SANDAS' Comorbidity Network Group and regional stakeholder mechanisms that provide input into local and national policy direction / inform evidence based AOD treatment services in SA and identify workforce development opportunities. In 2022, Adelaide PHN consulted with key stakeholders including DASSA, SANDAS, the Multicultural Communities Council of SA (MCCSA) and its commissioned service providers to update its understanding of non-residential AOD treatment service delivery gaps and needs within the Adelaide PHN region. Consultation included a series of stakeholder meetings and a brief online survey circulated to all Adelaide PHN-funded AOD treatment service providers.

In 2022-2023, during the development of the Memorandum of Understanding between Adelaide PHN, DASSA and Country SA PHN, the three agencies identified workforce development (including GP capacity building and peer AOD workforce support) and intra and inter sector integration as key areas for ongoing consultation.

In 2024-2025, Adelaide PHN will use the consultation findings (involving key stakeholder and CSP consultations) from its external market analysis to identify additional workforce development needs and options along with enhanced intra and inter sector integration opportunities.

### Collaboration

Collaboration with the following:

- Royal Australian College of General Practitioners (RACGP), both National and State Colleges: funded to deliver the Alcohol and Other Drugs GP Education Program in 2021-22
- NCETA: provide expert advice on patterns, prevalence and incidence of regional drug and alcohol use, and the current and future AOD Workforce Development and Priorities
- DASSA: Memorandum of Understanding (MOU) between Adelaide PHN, DASSA and Country SA PHN signed in 2023 - outlines joint activities including to "identify and implement initiatives to increase the capacity of commissioned service providers to interact with services relevant to alcohol and other drug clients, including community pharmacies, GPs, acute care, and community services outside of the health system." Incorporates multiple activities, such as:
  - Supporting DASSA's GP training program,
  - Contributing to the development and implementation of the SA AOD Strategy 2023-2030,
  - Contributing to the development of the South Australian Workforce Development Framework and implementation approach for the National Alcohol and Other Drug Workforce Development Strategy,
  - Sharing information and learnings from DASSA, Adelaide PHN and other data collections to inform commissioning processes.
- South Australian Network of Drug and Alcohol Services (SANDAS): Participating in SANDAS' treatment services forums and annual symposia. Commissioning SANDAS to establish and maintain a South Australian AOD Peer Network.
- Alcohol and Drug Foundation (ADF): provide advice on evidence-based prevention policies and practice at primary, secondary and tertiary levels.
- Regional GPs, including non-RACGP Members: guidance in the establishment of support networks for practitioners with an interest in drug and alcohol.
- Non-government organisations providing drug and alcohol treatment services.
- SA Health and Country SA PHN: coordinated development of HealthPathways SA [Alcohol & Other Drug pathways].
- General Practice and other primary health care providers: referral into treatment.



## Activity Milestone Details/Duration

**Activity Start Date**

30/06/2021

**Activity End Date**

29/06/2026

**Service Delivery Start Date**

July 2021

**Service Delivery End Date**

June 2026

**Other Relevant Milestones**



**Activity Commissioning**

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No  
**Continuing Service Provider / Contract Extension:** No  
**Direct Engagement:** Yes  
**Open Tender:** No  
**Expression Of Interest (EOI):** No  
**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



## AOD-Op - 1000 - AOD Operational



### Activity Metadata

**Applicable Schedule \***

Drug and Alcohol Treatment Services

**Activity Prefix \***

AOD-Op

**Activity Number \***

1000

**Activity Title \***

AOD Operational

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**



## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
Continuing Service Provider / Contract Extension: No  
Direct Engagement: No  
Open Tender: No  
Expression Of Interest (EOI): No  
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments