

Adelaide - Urgent Care Clinics Program 2022/23 - 2026/27 Activity Summary View



UCC-MUCC - 202318 - A202318 - Medicare Urgent Care Clinics - Southern Adelaide Metro



Activity Metadata

Applicable Schedule *

Urgent Care Clinics Program

Activity Prefix *

UCC-MUCC

Activity Number *

202318

Activity Title *

A202318 - Medicare Urgent Care Clinics - Southern Adelaide Metro

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Urgent Care

Aim of Activity *

Medicare UCCs will aim to ease the pressure on hospitals and give Australian families more options to see a healthcare professional when they have an urgent but not life-threatening need for care. Medicare UCCs will provide free services, be open during extended business hours and accept walk-in patients.

Description of Activity *

Provide timely treatment for urgent non-life-threatening conditions;

- Provide safe and quality treatment to patients;
- Deliver coordinated care for UCC patients;
- Provide a positive experience for the patient/carer;

- Provide a positive experience for the commissioned provider of the UCC, in addition to the partner hospital EDs and local GP practices;
- Reduce pressure on hospital ED presentations at partner hospitals;
- Change consumer behaviour over time to use UCCs where available instead of EDs for urgent non-life-threatening conditions;
- Establish a partnership with PHNs, Healthdirect, jurisdictions and the health ecosystem, to become an effective coordinated care option for people with urgent non-life-threatening conditions; and
- Be cost-effective.

Needs Assessment Priorities *

Needs Assessment

Adelaide PHN Needs Assessment 2022/23 - 2024/25: 2023 Update

Priorities

Priority	Page reference
People living with a disability can access safe, inclusive and appropriate health care services	77
LGBTIQA+ communities can access timely, culturally safe and appropriate primary health care services	76
People in the Adelaide PHN region can understand how to access a variety of primary care services when and where they need them	76
Culturally and linguistically diverse communities (including newly arrived and refugee communities) can access timely, culturally safe and appropriate primary health care services	75
Integration, coordination and partnerships between primary and acute care supports continuity of care and improved health outcomes	75



Activity Demographics

Target Population Cohort

Those that would normally present to an ED triaged as 4 or 5
Vulnerable populations

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Holdfast Bay	40301
Mitcham	40303
Unley	40107
Marion	40302
West Torrens	40403



Activity Consultation and Collaboration

Consultation

- Department of Health and Wellbeing regarding Urgent care within broader health system including Priority Care Centres
- Pathway development including but not limited to SAAS (South Australian Ambulance Service), Local Health networks (LHN), South Australian Virtual Care Service, Women's and Children Virtual Care Service, Urgent Mental Health Care Centre, Nunkuwarrin Yunti, SA Police, Survivors of torture & trauma rehabilitation service (STTARS), General Practices, Community health services, Allied Health

Collaboration

- Department of Health and Wellbeing regarding Urgent care within broader health system including Priority Care Centres
- Pathway development including but not limited to SAAS (South Australian Ambulance Service), Local Health networks (LHN), South Australian Virtual Care Service, Women's and Children Virtual Care Service, Urgent Mental Health Care Centre, Nunkuwarrin Yunti, SA Police, Survivors of torture & trauma rehabilitation service (STTARS), General Practices, Community health services, Allied Health



Activity Milestone Details/Duration

Activity Start Date

31/05/2023

Activity End Date

29/06/2026

Service Delivery Start Date

July 2024

Service Delivery End Date

June 2025

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): Yes

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



UCC-MUCC - 202319 - A202319 - Medicare Urgent Care Clinics - Outer Northern Metro



Activity Metadata

Applicable Schedule *

Urgent Care Clinics Program

Activity Prefix *

UCC-MUCC

Activity Number *

202319

Activity Title *

A202319 - Medicare Urgent Care Clinics - Outer Northern Metro

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Urgent Care

Aim of Activity *

Medicare UCCs will aim to ease the pressure on hospitals and give Australian families more options to see a healthcare professional when they have an urgent but not life-threatening need for care. Medicare UCCs will provide free services, be open during extended business hours and accept walk-in patients.

Description of Activity *

Provide timely treatment for urgent non-life-threatening conditions;

- Provide safe and quality treatment to patients;
- Deliver coordinated care for UCC patients;
- Provide a positive experience for the patient/carer;
- Provide a positive experience for the commissioned provider of the UCC, in addition to the partner hospital EDs and local GP practices;
- Reduce pressure on hospital ED presentations at partner hospitals;
- Change consumer behaviour over time to use UCCs where available instead of EDs for urgent non-life-threatening conditions;
- Establish a partnership with PHNs, Healthdirect, jurisdictions and the health ecosystem, to become an effective coordinated care option for people with urgent non-life-threatening conditions; and
- Be cost-effective.

Needs Assessment Priorities *

Needs Assessment

Adelaide PHN Needs Assessment 2022/23 - 2024/25: 2023 Update

Priorities

Priority	Page reference
People living with a disability can access safe, inclusive and appropriate health care services	77
LGBTIQ+ communities can access timely, culturally safe and appropriate primary health care services	76
People in the Adelaide PHN region can understand how to access a variety of primary care services when and where they need them	76
Culturally and linguistically diverse communities (including newly arrived and refugee communities) can access timely, culturally safe and appropriate primary health care services	75
Integration, coordination and partnerships between primary and acute care supports continuity of care and improved health outcomes	75



Activity Demographics

Target Population Cohort

Those that would normally present to an ED triaged as 4 or 5
Vulnerable populations

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Tea Tree Gully	40205
Salisbury	40204
Playford	40202



Activity Consultation and Collaboration

Consultation

-Department of Health and Wellbeing regarding Urgent care within broader health system including Priority Care Centres

-Pathway development including but not limited to SAAS (South Australian Ambulance Service), Local Health networks (LHN), South Australian Virtual Care Service, Women's and Children Virtual Care Service, Urgent Mental Health Care Centre, Nunkuwarrin Yunti, SA Police, Survivors of torture & trauma rehabilitation service (STTARS), General Practices, Community health services, Allied Health

Collaboration

-Department of Health and Wellbeing regarding Urgent care within broader health system including Priority Care Centres

-Pathway development including but not limited to SAAS (South Australian Ambulance Service), Local Health networks (LHN), South Australian Virtual Care Service, Women's and Children Virtual Care Service, Urgent Mental Health Care Centre, Nunkuwarrin Yunti, SA Police, Survivors of torture & trauma rehabilitation service (STTARS), General Practices, Community health services, Allied Health



Activity Milestone Details/Duration

Activity Start Date

31/05/2023

Activity End Date

29/06/2026

Service Delivery Start Date

July 2024

Service Delivery End Date

June 2025

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



UCC-MUCC - 202320 - A202320 - Medicare Urgent Care Clinics - Adelaide Central



Activity Metadata

Applicable Schedule *

Urgent Care Clinics Program

Activity Prefix *

UCC-MUCC

Activity Number *

202320

Activity Title *

A202320 - Medicare Urgent Care Clinics - Adelaide Central

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Urgent Care

Aim of Activity *

Medicare UCCs will aim to ease the pressure on hospitals and give Australian families more options to see a healthcare professional when they have an urgent but not life-threatening need for care. Medicare UCCs will provide free services, be open during extended business hours and accept walk-in patients.

Description of Activity *

Provide timely treatment for urgent non-life-threatening conditions;

- Provide safe and quality treatment to patients;
- Deliver coordinated care for UCC patients;
- Provide a positive experience for the patient/carer;
- Provide a positive experience for the commissioned provider of the UCC, in addition to the partner hospital EDs and local GP practices;
- Reduce pressure on hospital ED presentations at partner hospitals;
- Change consumer behaviour over time to use UCCs where available instead of EDs for urgent non-life-threatening conditions;
- Establish a partnership with PHNs, Healthdirect, jurisdictions and the health ecosystem, to become an effective coordinated care option for people with urgent non-life-threatening conditions; and
- Be cost-effective.

Needs Assessment Priorities *

Needs Assessment

Adelaide PHN Needs Assessment 2022/23 - 2024/25: 2023 Update

Priorities

Priority	Page reference
People living with a disability can access safe, inclusive and appropriate health care services	77
LGBTIQA+ communities can access timely, culturally safe and appropriate primary health care services	76
People in the Adelaide PHN region can understand how to access a variety of primary care services when and where they need them	76
Culturally and linguistically diverse communities (including newly arrived and refugee communities) can access timely, culturally safe and appropriate primary health care services	75
Integration, coordination and partnerships between primary and acute care supports continuity of care and improved health outcomes	75



Activity Demographics

Target Population Cohort

Those that would normally present to an ED triaged as 4 or 5
Vulnerable populations

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Campbelltown (SA)	40104
Charles Sturt	40401
Prospect - Walkerville	40106
Burnside	40103
Port Adelaide - East	40203
Norwood - Payneham - St Peters	40105
Port Adelaide - West	40402
Adelaide City	40101



Activity Consultation and Collaboration

Consultation

-Department of Health and Wellbeing regarding Urgent care within broader health system including Priority Care Centres

-Pathway development including but not limited to SAAS (South Australian Ambulance Service), Local Health networks (LHN), South Australian Virtual Care Service, Women's and Children Virtual Care Service, Urgent Mental Health Care Centre, Nunkuwarrin Yunti, SA Police, Survivors of torture & trauma rehabilitation service (STTARS), General Practices, Community health services, Allied Health

Collaboration

-Department of Health and Wellbeing regarding Urgent care within broader health system including Priority Care Centres

-Pathway development including but not limited to SAAS (South Australian Ambulance Service), Local Health networks (LHN), South Australian Virtual Care Service, Women's and Children Virtual Care Service, Urgent Mental Health Care Centre, Nunkuwarrin Yunti, SA Police, Survivors of torture & trauma rehabilitation service (STTARS), General Practices, Community health services, Allied Health



Activity Milestone Details/Duration

Activity Start Date

31/05/2023

Activity End Date

29/06/2026

Service Delivery Start Date

July 2024

Service Delivery End Date

June 2025

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



UCC-MUCC - 202321 - A202321 - Medicare Urgent Care Clinics - Outer Southern Metro



Activity Metadata

Applicable Schedule *

Urgent Care Clinics Program

Activity Prefix *

UCC-MUCC

Activity Number *

202321

Activity Title *

A202321 - Medicare Urgent Care Clinics - Outer Southern Metro

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Urgent Care

Aim of Activity *

Medicare UCCs will aim to ease the pressure on hospitals and give Australian families more options to see a healthcare professional when they have an urgent but not life-threatening need for care. Medicare UCCs will provide free services, be open during extended business hours and accept walk-in patients.

Description of Activity *

Provide timely treatment for urgent non-life-threatening conditions;

- Provide safe and quality treatment to patients;
- Deliver coordinated care for UCC patients;
- Provide a positive experience for the patient/carer;
- Provide a positive experience for the commissioned provider of the UCC, in addition to the partner hospital EDs and local GP practices;
- Reduce pressure on hospital ED presentations at partner hospitals;
- Change consumer behaviour over time to use UCCs where available instead of EDs for urgent non-life-threatening conditions;
- Establish a partnership with PHNs, Healthdirect, jurisdictions and the health ecosystem, to become an effective coordinated care option for people with urgent non-life-threatening conditions; and
- Be cost-effective.

Needs Assessment Priorities *

Needs Assessment

Adelaide PHN Needs Assessment 2022/23 - 2024/25: 2023 Update

Priorities

Priority	Page reference
People living with a disability can access safe, inclusive and appropriate health care services	77
LGBTIQ+ communities can access timely, culturally safe and appropriate primary health care services	76
People in the Adelaide PHN region can understand how to access a variety of primary care services when and where they need them	76
Culturally and linguistically diverse communities (including newly arrived and refugee communities) can access timely, culturally safe and appropriate primary health care services	75
Integration, coordination and partnerships between primary and acute care supports continuity of care and improved health outcomes	75



Activity Demographics

Target Population Cohort

Those that would normally present to an ED triaged as 4 or 5
Vulnerable populations

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Onkaparinga	40304



Activity Consultation and Collaboration

Consultation

-Department of Health and Wellbeing regarding Urgent care within broader health system including Priority Care Centres

-Pathway development including but not limited to SAAS (South Australian Ambulance Service), Local Health networks (LHN), South Australian Virtual Care Service, Women’s and Children Virtual Care Service, Urgent Mental Health Care Centre, Nunkuwarrin Yunti, SA Police, Survivors of torture & trauma rehabilitation service (STTARS), General Practices, Community health services, Allied Health

Collaboration

-Department of Health and Wellbeing regarding Urgent care within broader health system including Priority Care Centres

-Pathway development including but not limited to SAAS (South Australian Ambulance Service), Local Health networks (LHN), South Australian Virtual Care Service, Women’s and Children Virtual Care Service, Urgent Mental Health Care Centre, Nunkuwarrin Yunti, SA Police, Survivors of torture & trauma rehabilitation service (STTARS), General Practices, Community health services, Allied Health



Activity Milestone Details/Duration

Activity Start Date

31/05/2023

Activity End Date

29/06/2026

Service Delivery Start Date

July 2024

Service Delivery End Date

June 2025

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



UCC-PSF - 202322 - A202322 - Medicare Urgent Care Clinics - PHN Support



Activity Metadata

Applicable Schedule *

Urgent Care Clinics Program

Activity Prefix *

UCC-PSF

Activity Number *

202322

Activity Title *

A202322 - Medicare Urgent Care Clinics - PHN Support

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity *

Description of Activity *

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



UCC-SE - 202323 - A202323 - Medicare Urgent Care Clinics - Specialist Equipment



Activity Metadata

Applicable Schedule *

Urgent Care Clinics Program

Activity Prefix *

UCC-SE

Activity Number *

202323

Activity Title *

A202323 - Medicare Urgent Care Clinics - Specialist Equipment

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity *

Description of Activity *

Needs Assessment Priorities *

Needs Assessment

Priorities



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments